## Carroll Community College

Student Satisfaction Survey

| 1 - Student Services SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge": |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Admissions |  |  |  |  |  |  |  |  |  |  |  |
| Response Option |  |  | Weight | Frequency | Percent |  |  | Re | se |  | Means |
| Very Satisfied |  |  | (5) | 454 | 49.40\% |  |  |  |  |  | 4.43 |
| Satisfied |  |  | (4) | 302 | 32.86\% |  |  |  |  |  |  |
| Neutral |  |  | (3) | 80 | 8.71\% |  |  |  |  |  |  |
| Dissatisfied |  |  | (2) | 7 | 0.76\% |  |  |  |  |  |  |
| Very Dissatisfied |  |  | (1) | 0 | 0.00\% |  |  |  |  |  |  |
| No Basis to Judge |  |  | (0) | 76 | 8.27\% |  |  |  |  |  |  |
|  |  |  |  |  |  | 0 | 25 | 50 | 75 | 100 | Question |
| Response Rate | Mean | STD |  |  |  |  |  |  |  |  |  |
| 919/2526 (36.38\%) | 4.43 | 0.70 |  |  |  |  |  |  |  |  |  |




## Carroll Community College

Student Satisfaction Survey


1 - Student Services SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Financial aid services (Office of Financial Aid)



## Carroll Community College

Student Satisfaction Survey


1 - Student Services SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Academic Center: Appointment Tutoring



## Carroll Community College

Student Satisfaction Survey

| 1 - Student Services SatisfactionPlease in please select "No Basis to Judge": <br> Academic Center: Study skills workshop |  |  | icate your level of satisfaction with each student service below. If you have not had any experience with these areas, |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Weight | Frequency | Percent | Percent Responses |  |  | Means | Means |
|  |  |  |  |  |  |  |  |  |  |  |
| Very Satisfied |  |  | (5) | 156 | 16.94\% |  |  |  |  | 4.17 |
| Satisfied |  |  | (4) | 88 | 9.55\% |  |  |  |  |  |  |
| Neutral |  |  | (3) | 91 | 9.88\% |  |  |  |  | Question |
| Dissatisfied |  |  | (2) | 3 | 0.33\% |  |  |  |  |  |  |
| Very Dissatisfied |  |  | (1) | 1 | 0.11\% |  |  |  |  |  |  |
| No Basis to Judge |  |  | (0) | 582 | 63.19\% |  |  |  |  |  |  |
|  |  |  |  |  |  | 25 | 50 | 75 | 100 |  |
| Response Rate | Mean | STD |  |  |  |  |  |  |  |  |
| 921/2526 (36.46\%) | 4.17 | 0.87 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

1 - Student Services SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Academic Center: Writing consultant



## Carroll Community College

Student Satisfaction Survey



| Career counseling (Career Development Center) |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Response Option |  |  | Weight | Frequency | Percent |  | Re | ses |  | Means |
| Very Satisfied |  |  | (5) | 222 | 24.29\% |  |  |  |  | 4.20 |
| Satisfied |  |  | (4) | 124 | 13.57\% |  |  |  |  |  |
| Neutral |  |  | (3) | 104 | 11.38\% |  |  |  |  |  |
| Dissatisfied |  |  | (2) | 9 | 0.98\% |  |  |  |  |  |
| Very Dissatisfied |  |  | (1) | 2 | 0.22\% |  |  |  |  |  |
| No Basis to Judge |  |  | (0) | 453 | 49.56\% |  |  |  |  |  |
|  |  |  |  |  |  | 25 | 50 | 75 | 100 | Question |
| Response Rate | Mean | STD |  |  |  |  |  |  |  |  |
| 914/2526 (36.18\%) | 4.20 | 0.89 |  |  |  |  |  |  |  |  |

## Carroll Community College

## Student Satisfaction Survey



2 - Campus Services SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Lynx Portal



## Carroll Community College

## Student Satisfaction Survey

| 2 - Campus Services SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience please select "No Basis to Judge": |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| College publications (brochures, mailers, etc.) |  |  |  |  |  |  |  |  |  |  |  |
| Response Option |  |  | Weight | Frequency | Percent |  |  | Re | ses |  | Means |
| Very Satisfied |  |  | (5) | 257 | 28.21\% |  |  |  |  |  | 4.03 |
| Satisfied |  |  | (4) | 203 | 22.28\% |  |  |  |  |  | 4.03 |
| Neutral |  |  | (3) | 199 | 21.84\% |  |  |  |  |  |  |
| Dissatisfied |  |  | (2) | 13 | 1.43\% | I |  |  |  |  |  |
| Very Dissatisfied |  |  | (1) | 3 | 0.33\% |  |  |  |  |  |  |
| No Basis to Judge |  |  | (0) | 236 | 25.91\% |  |  |  |  |  |  |
|  |  |  |  |  |  | 0 | 25 | 50 | 75 | 100 | Question |
| Response Rate | Mean | STD |  |  |  |  |  |  |  |  |  |
| 911/2526 (36.06\%) | 4.03 | 0.89 |  |  |  |  |  |  |  |  |  |

2 - Campus Services SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":
Wireless internet access

| Response Option |  |  | Weight | Frequency | Percent |  | Percent Responses |  |  |  | Means |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Very Satisfied |  |  | (5) | 380 | 41.48\% |  |  |  |  |  | 4.35 |
| Satisfied |  |  | (4) | 252 | 27.51\% |  |  |  |  |  |  |
| Neutral |  |  | (3) | 90 | 9.83\% |  |  |  |  |  |  |
| Dissatisfied |  |  | (2) | 9 | 0.98\% | 1 |  |  |  |  |  |
| Very Dissatisfied |  |  | (1) | 4 | 0.44\% |  |  |  |  |  |  |
| No Basis to Judge |  |  | (0) | 181 | 19.76\% |  |  |  |  |  |  |
|  |  |  |  |  |  | 0 | 25 | 50 | 75 | 100 | Question |
| Response Rate | Mean | STD |  |  |  |  |  |  |  |  |  |
| 916/2526 (36.26\%) | 4.35 | 0.78 |  |  |  |  |  |  |  |  |  |



## Carroll Community College

Student Satisfaction Survey


2 - Campus Services SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Bookstore: Service

| Response Option |  |  | Weight | Frequency | Percent |  | Percent Responses |  |  |  | Means |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Very Satisfied |  |  | (5) | 368 | 40.40\% |  |  |  |  |  | 4.19 |
| Satisfied |  |  | (4) | 290 | 31.83\% |  |  |  |  |  |  |
| Neutral |  |  | (3) | 144 | 15.81\% |  |  |  |  |  |  |
| Dissatisfied |  |  | (2) | 17 | 1.87\% | I |  |  |  |  |  |
| Very Dissatisfied |  |  | (1) | 12 | 1.32\% | I |  |  |  |  |  |
| No Basis to Judge |  |  | (0) | 80 | 8.78\% |  |  |  |  |  |  |
|  |  |  |  |  |  | 0 | 25 | 50 | 75 | 100 | Question |
| Response Rate | Mean | STD |  |  |  |  |  |  |  |  |  |
| 911/2526 (36.06\%) | 4.19 | 0.89 |  |  |  |  |  |  |  |  |  |



## Carroll Community College

## Student Satisfaction Survey



2 - Campus Services SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Vending Machine Selection: Pre-made meals

| Response Option |  |  | Weight | Frequency | Percent |  | Percent Responses |  |  |  | Means |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Very Satisfied |  |  | (5) | 142 | 15.47\% | \| |  |  |  |  | 3.92 |
| Satisfied |  |  | (4) | 82 | 8.93\% |  |  |  |  |  |  |
| Neutral |  |  | (3) | 96 | 10.46\% |  |  |  |  |  |  |
| Dissatisfied |  |  | (2) | 19 | 2.07\% |  |  |  |  |  |  |
| Very Dissatisfied |  |  | (1) | 12 | 1.31\% |  |  |  |  |  |  |
| No Basis to Judge |  |  | (0) | 567 | 61.76\% |  |  |  |  |  |  |
|  |  |  |  |  |  | 0 | 25 | 50 | 75 | 100 | Question |
| Response Rate | Mean | STD |  |  |  |  |  |  |  |  |  |
| 918/2526 (36.34\%) | 3.92 | 1.10 |  |  |  |  |  |  |  |  |  |



## Carroll Community College

## Student Satisfaction Survey



3 - Student Life SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Student clubs and organizations

| Response Option |  |  | Weight | Frequency | Percent |  | Percent Responses |  |  |  | Means |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Very Satisfied |  |  | (5) | 183 | 20.20\% |  |  |  |  |  |  |
| Satisfied |  |  | (4) | 174 | 19.21\% |  |  |  |  |  |  |
| Neutral |  |  | (3) | 121 | 13.36\% |  |  |  |  |  |  |
| Dissatisfied |  |  | (2) | 9 | 0.99\% | I |  |  |  |  |  |
| Very Dissatisfied |  |  | (1) | 5 | 0.55\% | I |  |  |  |  |  |
| No Basis to Judge |  |  | (0) | 414 | 45.70\% |  |  |  |  |  |  |
|  |  |  |  |  |  | 0 | 25 | 50 | 75 | 100 | Question |
| Response Rate | Mean | STD |  |  |  |  |  |  |  |  |  |
| 906/2526 (35.87\%) | 4.06 | 0.88 |  |  |  |  |  |  |  |  |  |



## Carroll Community College

Student Satisfaction Survey

| 3 - Student Life SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge": |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Athletics |  |  |  |  |  |  |  |  |  |  |  |
| Response Option |  |  | Weight | Frequency | Percent |  |  | Re | se |  | Means |
| Very Satisfied |  |  | (5) | 115 | 12.64\% |  |  |  |  |  | 398 |
| Satisfied |  |  | (4) | 76 | 8.35\% |  |  |  |  |  | 3.98 |
| Neutral |  |  | (3) | 102 | 11.21\% |  |  |  |  |  |  |
| Dissatisfied |  |  | (2) | 7 | 0.77\% | I |  |  |  |  |  |
| Very Dissatisfied |  |  | (1) | 2 | 0.22\% |  |  |  |  |  |  |
| No Basis to Judge |  |  | (0) | 608 | 66.81\% |  |  |  |  |  |  |
|  |  |  |  |  |  | 0 | 25 | 50 | 75 | 100 | Question |
| Response Rate | Mean | STD |  |  |  |  |  |  |  |  |  |
| 910/2526 (36.03\%) | 3.98 | 0.93 |  |  |  |  |  |  |  |  |  |

4-Course \& Campus SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":
Availability of courses you want

| Response Option |  |  | Weight | Frequency | Percent |  | Percent Responses |  |  |  | Means |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Very Satisfied |  |  | (5) | 356 | 38.82\% |  |  |  |  |  | 4.15 |
| Satisfied |  |  | (4) | 388 | 42.31\% |  |  |  |  |  |  |
| Neutral |  |  | (3) | 118 | 12.87\% |  |  |  |  |  |  |
| Dissatisfied |  |  | (2) | 39 | 4.25\% | - |  |  |  |  |  |
| Very Dissatisfied |  |  | (1) | 8 | 0.87\% | 1 |  |  |  |  |  |
| No Basis to Judge |  |  | (0) | 8 | 0.87\% | 1 |  |  |  |  |  |
|  |  |  |  |  |  | 0 | 25 | 50 | 75 | 100 | Question |
| Response Rate | Mean | STD |  |  |  |  |  |  |  |  |  |
| 917/2526 (36.3\%) | 4.15 | 0.87 |  |  |  |  |  |  |  |  |  |

4 - Course \& Campus SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":
Availability of courses you want at the times you prefer

| Response Option |  |  | Weight | Frequency | Percent |  | Percent Responses |  |  |  | Means |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Very Satisfied |  |  | (5) | 299 | 32.75\% |  |  |  |  |  |  |
| Satisfied |  |  | (4) | 329 | 36.04\% |  |  |  |  |  | 3.89 |
| Neutral |  |  | (3) | 177 | 19.39\% |  |  |  |  |  |  |
| Dissatisfied |  |  | (2) | 85 | 9.31\% |  |  |  |  |  |  |
| Very Dissatisfied |  |  | (1) | 16 | 1.75\% | 1 |  |  |  |  |  |
| No Basis to Judge |  |  | (0) | 7 | 0.77\% | \\| |  |  |  |  |  |
|  |  |  |  |  |  | 0 | 25 | 50 | 75 | 100 | Question |
| Response Rate | Mean | STD |  |  |  |  |  |  |  |  |  |
| 913/2526 (36.14\%) | 3.89 | 1.02 |  |  |  |  |  |  |  |  |  |

## Carroll Community College

Student Satisfaction Survey


4-Course \& Campus SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Available programs of study

| Response Option |  |  | Weight | Frequency | Percent |  | Percent Responses |  |  |  | Means |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Very Satisfied |  |  | (5) | 365 | 39.80\% |  |  |  |  |  | 4.17 |
| Satisfied |  |  | (4) | 348 | 37.95\% |  |  |  |  |  |  |
| Neutral |  |  | (3) | 141 | 15.38\% |  |  |  |  |  |  |
| Dissatisfied |  |  | (2) | 32 | 3.49\% | $\square$ |  |  |  |  |  |
| Very Dissatisfied |  |  | (1) | 4 | 0.44\% |  |  |  |  |  |  |
| No Basis to Judge |  |  | (0) | 27 | 2.94\% | - |  |  |  |  |  |
|  |  |  |  |  |  | 0 | 25 | 50 | 75 | 100 | Question |
| Response Rate | Mean | STD |  |  |  |  |  |  |  |  |  |
| 917/2526 (36.3\%) | 4.17 | 0.85 |  |  |  |  |  |  |  |  |  |



## Carroll Community College

Student Satisfaction Survey

| 4 - Course \& Campus please select "No Bas <br> Registration process |  |  | dicate your level of satisfaction with each student service below. If you have not had any experience with these areas, |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |  |  |  |
| Response Option |  |  | Weight | Frequency | Percent |  |  | t |  |  | Means |
| Very Satisfied |  |  | (5) | 432 | 47.37\% | I |  |  |  |  | 4.32 |
| Satisfied |  |  | (4) | 356 | 39.04\% |  |  |  |  |  |  |
| Neutral |  |  | (3) | 99 | 10.86\% |  |  |  |  |  |  |
| Dissatisfied |  |  | (2) | 17 | 1.86\% |  |  |  |  |  |  |
| Very Dissatisfied |  |  | (1) | 2 | 0.22\% |  |  |  |  |  |  |
| No Basis to Judge |  |  | (0) | 6 | 0.66\% |  |  |  |  |  |  |
| 0 |  |  |  |  |  |  | 25 | 50 | 75 | 100 | Question |
| Response Rate | Mean | STD |  |  |  |  |  |  |  |  |  |
| 912/2526 (36.1\%) | 4.32 | 0.76 |  |  |  |  |  |  |  |  |  |

4-Course \& Campus SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Tuition and fee payment procedures

| Response Option |  |  | Weight | Frequency | Percent |  | Percent Responses |  |  |  | Means |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Very Satisfied |  |  | (5) | 386 | 42.19\% |  |  |  |  |  | 4.18 |
| Satisfied |  |  | (4) | 341 | 37.27\% |  |  |  |  |  |  |
| Neutral |  |  | (3) | 140 | 15.30\% |  |  |  |  |  |  |
| Dissatisfied |  |  | (2) | 30 | 3.28\% | $\square$ |  |  |  |  |  |
| Very Dissatisfied |  |  | (1) | 9 | 0.98\% | 1 |  |  |  |  |  |
| No Basis to Judge |  |  | (0) | 9 | 0.98\% | 1 |  |  |  |  |  |
|  |  |  |  |  |  | 0 | 25 | 50 | 75 | 100 | Question |
| Response Rate | Mean | STD |  |  |  |  |  |  |  |  |  |
| 915/2526 (36.22\%) | 4.18 | 0.88 |  |  |  |  |  |  |  |  |  |

4-Course \& Campus SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":
Cost of attending Carroll Community College

| Response Option |  |  | Weight | Frequency | Percent |  | Percent Responses |  |  |  | Means |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Very Satisfied |  |  | (5) | 345 | 37.70\% |  |  |  |  |  |  |
| Satisfied |  |  | (4) | 299 | 32.68\% |  |  |  |  |  |  |
| Neutral |  |  | (3) | 195 | 21.31\% |  |  |  |  |  |  |
| Dissatisfied |  |  | (2) | 51 | 5.57\% |  |  |  |  |  |  |
| Very Dissatisfied |  |  | (1) | 18 | 1.97\% | 1 |  |  |  |  |  |
| No Basis to Judge |  |  | (0) | 7 | 0.77\% | \\| |  |  |  |  |  |
|  |  |  |  |  |  | 0 | 25 | 50 | 75 | 100 | Question |
| Response Rate | Mean | STD |  |  |  |  |  |  |  |  |  |
| 915/2526 (36.22\%) | 3.99 | 1.00 |  |  |  |  |  |  |  |  |  |

## Carroll Community College

Student Satisfaction Survey

| 4 - Course \& Campus please select "No Bas Quality of instruction |  |  | dicate your level of satisfaction with each student service below. If you have not had any experience with these areas, |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |  |  |  |
| Response Option |  |  | Weight | Frequency | Percent |  |  | Re |  |  | Means |
| Very Satisfied |  |  | (5) | 368 | 40.31\% | , |  |  |  |  | 4.14 |
| Satisfied |  |  | (4) | 344 | 37.68\% |  |  |  |  |  |  |
| Neutral |  |  | (3) | 156 | 17.09\% |  |  |  |  |  |  |
| Dissatisfied |  |  | (2) | 29 | 3.18\% |  |  |  |  |  |  |
| Very Dissatisfied |  |  | (1) | 9 | 0.99\% |  |  |  |  |  |  |
| No Basis to Judge |  |  | (0) | 7 | 0.77\% |  |  |  |  |  |  |
| 0 |  |  |  |  |  |  | 25 | 50 | 75 | 100 | Question |
| Response Rate | Mean | STD |  |  |  |  |  |  |  |  |  |
| 913/2526 (36.14\%) | 4.14 | 0.88 |  |  |  |  |  |  |  |  |  |

4 - Course \& Campus SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Attitude of faculty toward students in class

| Response Option |  |  | Weight | Frequency | Percent |  | Percent Responses |  |  |  | Means |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Very Satisfied |  |  | (5) | 422 | 46.32\% |  |  |  |  |  | 4.26 |
| Satisfied |  |  | (4) | 337 | 36.99\% |  |  |  |  |  |  |
| Neutral |  |  | (3) | 109 | 11.96\% |  |  |  |  |  |  |
| Dissatisfied |  |  | (2) | 26 | 2.85\% | - |  |  |  |  |  |
| Very Dissatisfied |  |  | (1) | 9 | 0.99\% | 1 |  |  |  |  |  |
| No Basis to Judge |  |  | (0) | 8 | 0.88\% | 1 |  |  |  |  |  |
|  |  |  |  |  |  | 0 | 25 | 50 | 75 | 100 | Question |
| Response Rate | Mean | STD |  |  |  |  |  |  |  |  |  |
| 911/2526 (36.06\%) | 4.26 | 0.85 |  |  |  |  |  |  |  |  |  |

4-Course \& Campus SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":
Attitude of employees (other than faculty) toward students

| Response Option |  |  | Weight | Frequency | Percent |  | Percent Responses |  |  |  | Means |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Very Satisfied |  |  | (5) | 406 | 44.37\% |  |  |  |  |  | 4.33 |
| Satisfied |  |  | (4) | 294 | 32.13\% |  |  |  |  |  |  |
| Neutral |  |  | (3) | 100 | 10.93\% |  |  |  |  |  |  |
| Dissatisfied |  |  | (2) | 11 | 1.20\% | I |  |  |  |  |  |
| Very Dissatisfied |  |  | (1) | 4 | 0.44\% |  |  |  |  |  |  |
| No Basis to Judge |  |  | (0) | 100 | 10.93\% |  |  |  |  |  |  |
|  |  |  |  |  |  | 0 | 25 | 50 | 75 | 100 | Question |
| Response Rate | Mean | STD |  |  |  |  |  |  |  |  |  |
| 915/2526 (36.22\%) | 4.33 | 0.78 |  |  |  |  |  |  |  |  |  |

## Carroll Community College

## Student Satisfaction Survey

| 4-Course \& Campus SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge": |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Campus buildings and maintenance |  |  |  |  |  |  |  |  |  |  |
| Response Option |  |  | Weight | Frequency | Percent |  | R | ses |  | Means |
| Very Satisfied |  |  | (5) | 478 | 52.47\% |  |  |  |  | 4.51 |
| Satisfied |  |  | (4) | 265 | 29.09\% |  |  |  |  |  |
| Neutral |  |  | (3) | 63 | 6.92\% |  |  |  |  |  |
| Dissatisfied |  |  | (2) | 2 | 0.22\% |  |  |  |  |  |
| Very Dissatisfied |  |  | (1) | 0 | 0.00\% |  |  |  |  |  |
| No Basis to Judge |  |  | (0) | 103 | 11.31\% | $\square$ |  |  |  |  |
|  |  |  |  |  |  | 25 | 50 | 75 | 100 | Question |
| Response Rate | Mean | STD |  |  |  |  |  |  |  |  |
| 911/2526 (36.06\%) | 4.51 | 0.65 |  |  |  |  |  |  |  |  |

4-Course \& Campus SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Campus exterior grounds and maintenance


4-Course \& Campus SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":
Campus safety and security

| Response Option |  |  | Weight | Frequency | Percent |  | Percent Responses |  |  |  | Means |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Very Satisfied |  |  | (5) | 463 | 50.94\% |  |  |  |  |  | 4.48 |
| Satisfied |  |  | (4) | 254 | 27.94\% |  |  |  |  |  |  |
| Neutral |  |  | (3) | 68 | 7.48\% |  |  |  |  |  |  |
| Dissatisfied |  |  | (2) | 2 | 0.22\% |  |  |  |  |  |  |
| Very Dissatisfied |  |  | (1) | 3 | 0.33\% |  |  |  |  |  |  |
| No Basis to Judge |  |  | (0) | 119 | 13.09\% |  |  |  |  |  |  |
|  |  |  |  |  |  | 0 | 25 | 50 | 75 | 100 | Question |
| Response Rate | Mean | STD |  |  |  |  |  |  |  |  |  |
| 909/2526 (35.99\%) | 4.48 | 0.70 |  |  |  |  |  |  |  |  |  |



## Carroll Community College

## Student Satisfaction Survey




| 6 - Diversity and SuccessBased on your experiences at Carroll Community College, how much do you agree or disagree with each of the following statements? |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| The College provides the learning support necessary for me to succeed. |  |  |  |  |  |  |  |  |  |  |  |
| Response Option |  |  | Weight | Frequency | Percent |  |  | Re | 兂 |  | Means |
| Strongly Agree |  |  | (5) | 480 | 52.63\% |  |  |  |  |  | 4.42 |
| Agree |  |  | (4) | 358 | 39.25\% |  |  |  |  |  |  |
| Neither Agree nor Disagree |  |  | (3) | 58 | 6.36\% |  |  |  |  |  |  |
| Disagree |  |  | (2) | 11 | 1.21\% | 1 |  |  |  |  |  |
| Strongly Disagree |  |  | (1) | 5 | 0.55\% | 1 |  |  |  |  |  |
|  |  |  |  |  |  | 0 | 25 | 50 | 75 | 100 | Question |
| Response Rate | Mean | STD |  |  |  |  |  |  |  |  |  |
| 912/2526 (36.1\%) | 4.42 | 0.71 |  |  |  |  |  |  |  |  |  |



## Carroll Community College

## Student Satisfaction Survey



| 6 - Diversity and SuccessBased on your experiences at Carroll Community College, how much do you agree or disagree with each of the following statements? |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Carroll provides opportunities for collaboration between students of diverse backgrounds. |  |  |  |  |  |  |  |  |  |  |  |
| Response Option |  |  | Weight | Frequency | Percent |  |  | Re | se |  | Means |
| Strongly Agree |  |  | (5) | 346 | 37.90\% |  |  |  |  |  | 4.04 |
| Agree |  |  | (4) | 311 | 34.06\% |  |  |  |  |  |  |
| Neither Agree nor Disagree |  |  | (3) | 217 | 23.77\% |  |  |  |  |  |  |
| Disagree |  |  | (2) | 24 | 2.63\% | - |  |  |  |  |  |
| Strongly Disagree |  |  | (1) | 15 | 1.64\% | 1 |  |  |  |  |  |
|  |  |  | 0 |  |  |  | 25 | 50 | 75 | 100 | Question |
|  |  |  |  |  |  |  |  |  |  |  |  |
| 913/2526 (36.14\%) | 4.04 | 0.93 |  |  |  |  |  |  |  |  |  |



| 6 - Diversity and SuccessBased on your experiences at Carroll Community College, how much do you agree or disagree with each of the following statements? |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Carroll provides opportunities outside of class to learn about multicultural perspectives and issues. |  |  |  |  |  |  |  |  |  |  |  |
| Response Option |  |  | Weight | Frequency | Percent |  |  | Re | se |  | Means |
| Strongly Agree |  |  | (5) | 306 | 33.63\% | - |  |  |  |  | 3.89 |
| Agree |  |  | (4) | 264 | 29.01\% |  |  |  |  |  |  |
| Neither Agree nor Disagree |  |  | (3) | 295 | 32.42\% |  |  |  |  |  |  |
| Disagree |  |  | (2) | 26 | 2.86\% |  |  |  |  |  |  |
| Strongly Disagree |  |  | (1) | 19 | 2.09\% |  |  |  |  |  |  |
| 0 |  |  |  |  |  |  | 25 | 50 | 75 | 100 | Question |
| Response Rate | Mean | STD |  |  |  |  |  |  |  |  |  |
| 910/2526 (36.03\%) | 3.89 | 0.98 |  |  |  |  |  |  |  |  |  |

## Carroll Community College

## Student Satisfaction Survey

| 6 - Diversity and SuccessBased on your experiences at Carroll Community College, how much do you agree or disagree with each of the following statements? |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| The College creates an atmosphere of inclusion for all members of the college community. |  |  |  |  |  |  |  |  |  |  |  |
| Response Option |  |  | Weight | Frequency | Percent |  |  | Re | ses |  | Means |
| Strongly Agree |  |  | (5) | 400 | 44.20\% |  |  |  |  |  | 4.21 |
| Agree |  |  | (4) | 326 | 36.02\% |  |  |  |  |  |  |
| Neither Agree nor Disagree |  |  | (3) | 154 | 17.02\% |  |  |  |  |  |  |
| Disagree |  |  | (2) | 17 | 1.88\% | I |  |  |  |  |  |
| Strongly Disagree |  |  | (1) | 8 | 0.88\% | I |  |  |  |  |  |
|  |  |  |  |  |  | 0 | 25 | 50 | 75 | 100 | Question |
| Response Rate | Mean | STD |  |  |  |  |  |  |  |  |  |
| 905/2526 (35.83\%) | 4.21 | 0.85 |  |  |  |  |  |  |  |  |  |

7 - Inclusion and BelongingBased on your experiences at Carroll Community College, how much do you agree or disagree with each of the following statements?

Students at Carroll are generally open to and accepting of others who are different from them.

| Response Option |  |  | Weight | Frequency | Percent |  | Percent Responses |  |  |  | Means |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Strongly Agree |  |  | (5) | 366 | 40.22\% |  |  |  |  |  | 4.17 |
| Agree |  |  | (4) | 366 | 40.22\% |  |  |  |  |  |  |
| Neither Agree nor Disagree |  |  | (3) | 153 | 16.81\% |  |  |  |  |  |  |
| Disagree |  |  | (2) | 16 | 1.76\% | 1 |  |  |  |  |  |
| Strongly Disagree |  |  | (1) | 9 | 0.99\% | 1 |  |  |  |  |  |
|  |  |  |  |  |  | 0 | 25 | 50 | 75 | 100 | Question |
| Response Rate | Mean | STD |  |  |  |  |  |  |  |  |  |
| 910/2526 (36.03\%) | 4.17 | 0.84 |  |  |  |  |  |  |  |  |  |

7 - Inclusion and BelongingBased on your experiences at Carroll Community College, how much do you agree or disagree with each of the following statements?

I socialize with many students who are from racial, ethnic, and/or economic backgrounds different from my own.

| Response Option |  |  | Weight | Frequency | Percent |  | Percent Responses |  |  |  | Means |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Strongly Agree |  |  | (5) | 346 | 38.06\% |  |  |  |  |  | 4.01 |
| Agree |  |  | (4) | 267 | 29.37\% |  |  |  |  |  |  |
| Neither Agree nor Disagree |  |  | (3) | 258 | 28.38\% |  |  |  |  |  |  |
| Disagree |  |  | (2) | 32 | 3.52\% | $\square$ |  |  |  |  |  |
| Strongly Disagree |  |  | (1) | 6 | 0.66\% | 1 |  |  |  |  |  |
|  |  |  |  |  |  | 0 | 25 | 50 | 75 | 100 | Question |
| Response Rate | Mean | STD |  |  |  |  |  |  |  |  |  |
| 909/2526 (35.99\%) | 4.01 | 0.93 |  |  |  |  |  |  |  |  |  |

7 - Inclusion and BelongingBased on your experiences at Carroll Community College, how much do you agree or disagree with each of the following statements?

I've been the object of negative stereotypes in the classroom or on campus, either in person or virtually.

| Response Option |  |  | Weight | Frequency | Percent |  | Percent Responses |  |  |  | Means |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Strongly Agree |  |  | (5) | 112 | 12.29\% |  |  |  |  |  |  |
| Agree |  |  | (4) | 75 | 8.23\% |  |  |  |  |  |  |
| Neither Agree nor Disagree |  |  | (3) | 156 | 17.12\% |  |  |  |  |  | 2.33 |
| Disagree |  |  | (2) | 230 | 25.25\% |  |  |  |  |  |  |
| Strongly Disagree |  |  | (1) | 338 | 37.10\% |  |  |  |  |  |  |
|  |  |  |  |  |  |  | 25 | 50 | 75 | 100 | Question |
| Response Rate | Mean | STD |  |  |  |  |  |  |  |  |  |
| 911/2526 (36.06\%) | 2.33 | 1.37 |  |  |  |  |  |  |  |  |  |

## Carroll Community College

## Student Satisfaction Survey






## Carroll Community College

Student Satisfaction Survey


| 9 - What kinds of support do you think you need to succeed in college? (select all that apply) |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Response Option | Weight | Frequency | Percent | Percent Responses |  |  |  | Means |
| Assistance with writing | (1) | 242 | 28.34\% |  |  |  |  |  |
| Assistance with technology or software | (2) | 136 | 15.93\% |  |  |  |  |  |
| Tutoring | (3) | 394 | 46.14\% |  |  |  |  |  |
| Financial aid or scholarships | (4) | 541 | 63.35\% |  |  |  |  |  |
| Student loans | (5) | 193 | 22.60\% |  |  |  |  |  |
| Mental health | (6) | 347 | 40.63\% |  |  |  |  |  |
| Academic advising | (7) | 402 | 47.07\% |  |  |  |  |  |
| More individual time with instructors | (8) | 198 | 23.19\% |  |  |  |  |  |
| Career planning | (9) | 353 | 41.33\% |  |  |  |  |  |
| Internships | (10) | 284 | 33.26\% |  |  |  |  |  |
| Help with book costs | (11) | 329 | 38.52\% |  |  |  |  |  |
| Transfer requirements of 4-year school | (12) | 375 | 43.91\% |  |  |  |  |  |
| Child care | (13) | 75 | 8.78\% |  |  |  |  |  |
|  |  |  |  | 25 | 50 | 75 | 100 |  |
| Response Rate $\quad 854 / 2526$ (33.81\%) |  |  |  |  |  |  |  |  |

10 - Did you seriously consider attending another college or university before deciding to attend Carroll?


## Carroll Community College

## Student Satisfaction Survey

| 11 - Please indicate your primary goals in attending Carroll (select all that apply) |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Response Option |  | Weight | Frequency | Percent |  |  | Re | ses |  | Means |
| To earn college credits while completing high school |  | (1) | 176 | 19.38\% |  |  |  |  |  |  |
| To take courses to transfer to a four-year college/university |  | (2) | 543 | 59.80\% |  |  |  |  |  |  |
| To obtain an Associate degree |  | (3) | 648 | 71.37\% |  |  |  |  |  |  |
| To obtain a certificate |  | (4) | 116 | 12.78\% |  |  |  |  |  |  |
| To complete a vocational/technical program |  | (5) | 24 | 2.64\% | - |  |  |  |  |  |
| To obtain or maintain a professional certification |  | (6) | 100 | 11.01\% |  |  |  |  |  |  |
| To take a few job-related or job-required courses |  | (7) | 90 | 9.91\% |  |  |  |  |  |  |
| To take a few courses for self-improvement |  | (8) | 110 | 12.11\% |  |  |  |  |  |  |
| To meet people/socialize |  | (9) | 165 | 18.17\% |  |  |  |  |  |  |
| To prepare for my first career |  | (10) | 316 | 34.80\% |  |  |  |  |  |  |
| To prepare for a career change |  | (11) | 149 | 16.41\% |  |  |  |  |  |  |
| No definite purpose in mind |  | (12) | 15 | 1.65\% | 1 |  |  |  |  |  |
|  |  |  |  |  | 0 | 25 | 50 | 75 | 100 |  |
| Response Rate | 908/2526 (35.95\%) |  |  |  |  |  |  |  |  |  |

12 - Please indicate the major reason(s) you chose to attend Carroll (select all that apply)

| Response Option |  | Weight | Frequency | Percent |  |  | Re | ses |  | Means |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Family, co-workers, or friends attend(ed) |  | (1) | 272 | 30.02\% |  |  |  |  |  |  |
| Location near your home or job |  | (2) | 740 | 81.68\% |  |  |  |  |  |  |
| Small classes, personal attention from faculty |  | (3) | 361 | 39.85\% |  |  |  |  |  |  |
| Value: relatively low tuition or cost of attending |  | (4) | 600 | 66.23\% |  |  |  |  |  |  |
| Program or course offerings |  | (5) | 412 | 45.47\% |  |  |  |  |  |  |
| Convenient class meeting times |  | (6) | 262 | 28.92\% |  |  |  |  |  |  |
| Ability to take courses online |  | (7) | 428 | 47.24\% |  |  |  |  |  |  |
| Recommendation of high school counselor |  | (8) | 146 | 16.11\% |  |  |  |  |  |  |
| Recommendation of high school teacher |  | (9) | 72 | 7.95\% |  |  |  |  |  |  |
| No SAT or ACT admissions score requirement |  | (10) | 202 | 22.30\% |  |  |  |  |  |  |
| Financial aid/scholarship |  | (11) | 246 | 27.15\% |  |  |  |  |  |  |
| Small campus atmosphere |  | (12) | 272 | 30.02\% |  |  |  |  |  |  |
| Up-to-date technology, wireless campus |  | (13) | 133 | 14.68\% |  |  |  |  |  |  |
| Availability of tutors, academic support services |  | (14) | 126 | 13.91\% |  |  |  |  |  |  |
| Quality of education |  | (15) | 268 | 29.58\% |  |  |  |  |  |  |
| Credits transfer to four-year schools |  | (16) | 420 | 46.36\% |  |  |  |  |  |  |
| Student clubs, activities, or athletics |  | (17) | 51 | 5.63\% | $\square$ |  |  |  |  |  |
|  |  |  |  |  | 0 | 25 | 50 | 75 | 100 |  |
| Response Rate 906/2526 (35.87\%) |  |  |  |  |  |  |  |  |  |  |

13 - Would you recommend Carroll to others?


## Carroll Community College

## Student Satisfaction Survey



| 15 - What is the highest level of education obtained by your parents or primary guardians? |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Not a high school graduate |  |  |  |  |  |  |  |  |  |  |
| Response Option |  |  | Weight | Frequency | Percent | Percent Responses |  |  |  | Means |
| Parent 1 |  |  | (2) | 69 | 55.65\% |  |  |  |  | 1.56 |
| Parent 2 |  |  | (1) | 55 | 44.35\% |  |  |  |  |  |
|  |  |  |  |  |  | 25 | 50 | 75 | 100 | Question |
| Response Rate | Mean | STD |  |  |  |  |  |  |  |  |
| 124/2526 (4.91\%) | 1.56 | 0.50 |  |  |  |  |  |  |  |  |


| 15 - What is the highest level of education obtained by your parents or primary guardians? |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| High school diploma or GED |  |  |  |  |  |  |  |  |  |  |
| Response Option |  |  | Weight | Frequency | Percent |  | Re | ses |  | Means |
| Parent 1 |  |  | (2) | 250 | 58.00\% | $\square$ |  |  |  | 1.58 |
| Parent 2 |  |  | (1) | 181 | 42.00\% | $\square$ |  |  |  |  |
|  |  |  |  |  |  | 25 | 50 | 75 | 100 | Question |
| Response Rate | Mean | STD |  |  |  |  |  |  |  |  |
| 431/2526 (17.06\%) | 1.58 | 0.49 |  |  |  |  |  |  |  |  |

15 - What is the highest level of education obtained by your parents or primary guardians?
Some college, did not complete degree

| Response Option |  |  | Weight | Frequency | Percent | Percent Responses |  |  |  | Means |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Parent 1 |  |  | (2) | 147 | 56.76\% |  |  |  |  | 1.57 |
| Parent 2 |  |  | (1) | 112 | 43.24\% |  |  |  |  |  |
|  |  |  |  |  |  | 25 | 50 | 75 | 100 | Question |
| Response Rate | Mean | STD |  |  |  |  |  |  |  |  |
| 259/2526 (10.25\%) | 1.57 | 0.50 |  |  |  |  |  |  |  |  |

## 15 - What is the highest level of education obtained by your parents or primary guardians?

Associate degree


## Carroll Community College

## Student Satisfaction Survey



| 15 - What is the highest level of education obtained by your parents or primary guardians? |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Master's degree/1st Professional |  |  |  |  |  |  |  |  |  |  |
| Response Option |  |  | Weight | Frequency | Percent | Percent Responses |  |  |  | Means |
| Parent 1 |  |  | (2) | 105 | 49.76\% |  |  |  |  | 1.50 |
| Parent 2 |  |  | (1) | 106 | 50.24\% |  |  |  |  |  |
|  |  |  |  |  |  | 25 | 50 | 75 | 100 | Question |
| Response Rate | Mean | STD |  |  |  |  |  |  |  |  |
| 211/2526 (8.35\%) | 1.50 | 0.50 |  |  |  |  |  |  |  |  |



## 15 - What is the highest level of education obtained by your parents or primary guardians?

Unknown

| Response Option |  |  | Weight | Frequency | Percent |  | Percent Responses |  |  |  | Means |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Parent 1 |  |  | (2) | 24 | 25.26\% | $\square$ |  |  |  |  | 1.25 |
| Parent 2 |  |  | (1) | 71 | 74.74\% |  |  |  |  |  |  |
|  |  |  |  |  |  |  | 25 | 50 | 75 | 100 | Question |
| Response Rate | Mean | STD |  |  |  |  |  |  |  |  |  |
| 95/2526 (3.76\%) | 1.25 | 0.44 |  |  |  |  |  |  |  |  |  |

16 - How many semesters, including this semester and summer/winter sessions, have you attended Carroll?


## Carroll Community College

## Student Satisfaction Survey

17 - How many credits, including developmental courses, are you taking at Carroll this semester?


18 - Do you qualify for a Pell Grant or subsidized student loan?


19 - How old are you?

| Response Option |  |  | Weight | Frequency | Percent |  | Percent Responses |  |  |  | Means |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Under 20 years |  |  | (1) | 350 | 38.46\% |  |  |  |  |  |  |
| 20-24 |  |  | (2) | 292 | 32.09\% |  |  |  |  |  |  |
| 25-39 |  |  | (3) | 194 | 21.32\% |  |  |  |  |  | 2.00 |
| 40-59 |  |  | (4) | 69 | 7.58\% |  |  |  |  |  |  |
| 60 or older |  |  | (5) | 5 | 0.55\% | 1 |  |  |  |  |  |
|  |  |  |  |  |  | 0 | 25 | 50 | 75 | 100 | Question |
| Response Rate | Mean | STD |  |  |  |  |  |  |  |  |  |
| 910/2526 (36.03\%) | 2.00 | 0.98 |  |  |  |  |  |  |  |  |  |

20 - What is your gender?


21 - Do you identify as a sexual minority or gender nonconforming (including but not limited to: gay, lesbian, bisexual, two-spirited, polyamorous, transgender, gender nonbinary, etc.)?

| Response Option | Weight | Frequency | Percent |  | Percent Responses |  |  |  | Means |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Yes | (1) | 125 | 13.86\% |  |  |  |  |  |  |
| No | (2) | 703 | 77.94\% |  |  |  |  |  |  |
| Unsure or Prefer not to answer | (3) | 74 | 8.20\% |  |  |  |  |  |  |
|  |  |  |  | 0 | 25 | 50 | 75 | 100 |  |
| Response Rate |  |  |  |  |  |  |  |  |  |
| 902/2526 (35.71\%) |  |  |  |  |  |  |  |  |  |

## Carroll Community College

## Student Satisfaction Survey



23 - Do you communicate in a language other than English at home?

| Response Option |  |  | Weight | Frequency | Percent |  |  | R | ses |  | Means |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Yes |  |  | (1) | 108 | 11.97\% | $\square$ |  |  |  |  | 1.88 |
| No |  |  | (2) | 794 | 88.03\% |  |  |  |  |  |  |
|  |  |  |  |  |  | 0 | 25 | 50 | 75 | 100 | Question |
| Response Rate | Mean | STD |  |  |  |  |  |  |  |  |  |
| 902/2526 (35.71\%) | 1.88 | 0.32 |  |  |  |  |  |  |  |  |  |

