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New Student Information Sheet Summer & Fall 2020

When is Orientation?

All new students should attend New Student Orientation to learn more about the college, activities, resources, technology, coursework and expectations. Because of COVID-19, all of our New Student Orientation sessions will be held remotely through Microsoft Teams. Our program will be broken down into multiple mini sessions through August 17-20 and August 24-27. Please register for Orientation at www.carrollcc.edu/orientation.

How can I check my class schedule?

You can view your class schedule in the Lynx Student Portal. **We strongly recommend that you check your course meeting times prior to the start of the term especially for the summer semester.**

How do I get my textbooks?

Bring your class schedule with you! To shop in advance until the campus re-opens, visit the Carroll Bookstore website www.carrollcc.edu/bookstore. Textbooks can be shipped to your house.

Fall Classes: Monday, August 17 (*check campus hours before arriving*)

*For price matching, refund information, and hours please visit www.carrollcc.edu/bookstore or contact the Bookstore at bookstore@carrollcc.edu or 410-386-8447. For Bookstore vouchers information, please contact Financial Aid at 410-386-8437.

How does the waitlist work?

If you are on a waitlist, you will receive notification to your Carroll email account if a space opens. **You will have 24 hours to register for the course;** if you don't accept, it goes to the next person. Check your position by contacting the Records Office at 410-386-8440 / records@carrollcc.edu or the Lynx Student Portal.

Where can I find my student ID number?

Your student ID number is in your Welcome Letter, Class Schedule, and Student ID card, or visit the Records Office A112 with photo ID for your student ID number.

How do I obtain my student ID card?

Typically, students can get their Student Photo ID during Orientation or in the library once the semester begins. Due to COVID-19, you cannot get an ID at this time. However, we encourage you to get your ID once we re-start issuing them.

How do I opt in to receive texting alerts to my phone?

Academic Alerts: Text "@infoCCC" to **81010** to get information about registration, financial aid, & tuition deadlines.

Campus Event Alerts: Text "@Lynxccc" to **81010** to get information about upcoming events on campus!

Emergency Notification/School Closing Alerts: Sign-up online at www.carrollcc.edu/e2campus or during New Student Orientation to register your email and cell phone. You do not need to be a student to receive e2Campus emergency alerts and school closing information.

College Account (Go to [My Carroll](#) on the Carroll Community College Web page)

Set-up your new Carroll account now. You can find the link in the personal email you used when you applied. Set-up the account and it will give you access to:

- **College email in Outlook:** All college information is sent here (not your personal account). Start checking frequently for important college information.
- **Canvas:** Online class portals used to supplement every class. You will have access to this one week before your classes begin. Your instructors communicate with you to post important class information, including grades and your syllabus. You must have your Carroll account (and email) set-up to log-in to any class.
- **Office 365:** Microsoft Office (Word, Outlook, Power point and Excel) is available to download at no cost.
- **Lynx Student Portal:** This is where you find links to all of your personal, academic and financial information. This allows you to pay tuition or set up a payment plan, and make an appointment with your advisor for future class planning and registration.

For more information, please visit: www.carrollcc.edu/mycarroll or contact the Admissions Office at 410-386-8430.

What is Preview Week?

You can access your course(s) **one week prior** to the start of the term. **DO THIS** to make sure this class is what you thought it would be before it begins. If not, you can always change before classes start.

Summer / Fall Calendar:

| Summer 2020 | Start Date | Refund Deadline | Audit/Withdrawal Deadline | End Date |
|---------------------|------------|-----------------|---------------------------|----------|
| Summer 1 (5 weeks) | June 1 | June 3 | June 22 | July 2 |
| Summer 2 (10 weeks) | June 1 | June 5 | July 13 | August 7 |
| Summer 3 (8 weeks) | June 15 | June 18 | July 16 | August 7 |
| Summer 4 (5 weeks) | July 6 | July 8 | July 27 | August 7 |

| Fall 2020 | Start Date | Refund Deadline | Audit/Withdrawal Deadline | End Date |
|-------------------|--------------|-----------------|---------------------------|-------------|
| Fall (15 weeks) | August 31 | September 8 | November 4 | December 18 |
| Fall 2 (7 weeks) | August 31 | September 2 | September 28 | October 16 |
| Fall 3 (13 weeks) | September 14 | September 21 | November 10 | December 18 |
| Fall 4 (7 weeks) | October 26 | October 28 | November 23 | December 11 |

Holiday Closures: For more information, please visit: www.carrollcc.edu/calendar

Independence Day Holiday Friday, July 3-Sunday, July 5
Labor Day Holiday.....Saturday, September 5- Monday, September 7
Thanksgiving Holiday Wednesday-Sunday, November 25- November 29
Winter Recess Monday- Sunday, December 21-January 3

Payment Deadlines:

Summer Term — May 1 **Fall Term** — August 3

**If registering after the dates above, payment is due at the time of registration.

How can I apply for financial aid?

Financial Aid must be completed every year you enroll as a student. You can apply beginning October 1 for the following fall term. Carroll Community College recommends that you apply for aid prior to April 1 and the state priority deadline is March 1. However, you can complete the Free Application for Federal Student Aid (FAFSA) any time prior to the start of the term at www.fafsa.ed.gov. Please note that if aid might be delayed past the April 1 deadline.

How can I check my financial aid?

Students can check their financial aid online through the Lynx Student Portal. Please contact the Financial Aid Office with any questions financialaid@carrollcc.edu / 410-386-8437.

Check out the tuition payment plan option to pay in monthly installments. Go to the Lynx Student Portal for details.