NEEDA JOB

Somewhere, MD. 21777 * 410-888-2222 * njob@carrollcc.edu

EDUCATION

Carroll Community College Major: Business Administration Westminster MD 2019-present

Frederick, MD

2019 to present

PROFESSIONAL EXPERIENCE

Federal Savings and Loan Association *Manager, Escrow Division*

- Restructured insurance department to improve work flow and communication amongst staff through TEAMS and Google Docs
- Supervise staff of nineteen people, setting up goals to advance production, and reviewing performance with periodic evaluations
- Converted and updated Payee Code System consisting of 11,000 codes to date
- Develop and teach training classes for new employees, improving knowledge of company policies and standards
- Verify employee identification and qualifications

Odd Jobber INC.Mt. Airy, MDTemporary Tax Assistant06/19 to 08/19

• Utilized Quick Books *and customized* bookkeeping spreadsheets to produce payroll and expense reports

Gotcha Insurance Company	Baltimore, MD
Clerk	11/17 to 6/19
 Developed objectives and plan for employees to meet corporate goals 	

- Developed objectives and plan for employees to meet corporate goals
- Established documentation and reports to implement achievement of goals
- Monitored and distributed correspondence both electronically and hard copy
- Coordinated installation of new computer software with home office
- Implemented training program for three offices, insuring smooth transition for new software

Happy Acres Activity Director Assistant Mt. Airy, MD

2016-2017

• Coordinated activities in assisted living center, increasing socialization and physical stamina for fourteen residents

SERVICE LEARNING

ARC of Carroll County

- Prepared and presented lesson on employability skills for clients of ARC
- Created activities to reinforce learning concepts

Fall 2019