1 - Student Services SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Admissions

Response Option			Weight	Frequency	Percent		Perce	nt Res _l	onses		Means
Very Satisfied			(5)	369	50.48%						4.47
Satisfied			(4)	251	34.34%						
Neutral			(3)	46	6.29%						
Dissatisfied			(2)	2	0.27%						
Very Dissatisfied			(1)	1	0.14%						
No Basis to Judge			(0)	62	8.48%						
						0	25	50	75	100	Question
Response Rate	Mean	STD									
731/2602 (28.09%)	4.47	0.65									

1 - Student Services SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Transcript evaluation

Response Option			Weight	Frequency	Percent		Perc	ent Res	sponses		Means
Very Satisfied			(5)	261	35.95%						4.32
Satisfied			(4)	214	29.48%						
Neutral			(3)	65	8.95%						
Dissatisfied			(2)	8	1.10%	1					
Very Dissatisfied			(1)	2	0.28%						
No Basis to Judge			(0)	176	24.24%						
						0	25	50	75	100	Question
Response Rate	Mean	STD									
726/2602 (27.9%)	4.32	0.76									

1 - Student Services SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Testing Center

resting center											
Response Option			Weight	Frequency	Percent		Per	cent Resp	oonses		Means
Very Satisfied			(5)	295	40.69%						4.32
Satisfied			(4)	183	25.24%						
Neutral			(3)	73	10.07%						
Dissatisfied			(2)	13	1.79%	1					
Very Dissatisfied			(1)	4	0.55%	1					
No Basis to Judge			(0)	157	21.66%						
						0	25	50	75	100	Question
Response Rate	Mean	STD						<u> </u>		<u> </u>	
725/2602 (27.86%)	4.32	0.84									

1 - Student Services SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Dedicated academic advisor

Response Option			Weight	Frequency	Percent		Perc	ent Re	sponses		Means
Very Satisfied			(5)	347	47.80%						4.31
Satisfied			(4)	170	23.42%						
Neutral			(3)	87	11.98%						
Dissatisfied			(2)	23	3.17%						
Very Dissatisfied			(1)	5	0.69%	ı					
No Basis to Judge			(0)	94	12.95%						
						0	25	50	75	100	Question
Response Rate	Mean	STD	•						•		
726/2602 (27.9%)	4.31	0.90		-	-						

1 - Student Services SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Financial aid services

Response Option	· · ·			Frequency	Percent		Per	cent Re	esponses		Means
Very Satisfied			(5)	249	34.39%						4.17
Satisfied			(4)	150	20.72%						
Neutral			(3)	88	12.15%						
Dissatisfied			(2)	21	2.90%						
Very Dissatisfied			(1)	10	1.38%	ı					
No Basis to Judge			(0)	206	28.45%						
						0	25	50	75	100	Question
Response Rate	Mean	STD									
724/2602 (27.82%)	4.17	0.98									

1 - Student Services SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Disability support

Disability support											
Response Option			Weight	Frequency	Percent		Perc	ent Res	ponses		Means
Very Satisfied			(5)	154	21.21%						4.11
Satisfied			(4)	63	8.68%						4.11
Neutral			(3)	93	12.81%						
Dissatisfied			(2)	7	0.96%	1					
Very Dissatisfied			(1)	4	0.55%	1					
No Basis to Judge			(0)	405	55.79%						
			•			0	25	50	75	100	Question
Response Rate	Mean	STD									
726/2602 (27.9%)	4.11	0.98									

1 - Student Services SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Student Care and Integrity

Response Option			Weight	Frequency	Percent		Perc	ent Res	ponses		Means
Very Satisfied			(5)	279	38.54%						4.32
Satisfied			(4)	224	30.94%						
Neutral			(3)	70	9.67%						
Dissatisfied			(2)	8	1.10%	1					
Very Dissatisfied			(1)	3	0.41%						
No Basis to Judge			(0)	140	19.34%						
						0	25	50	75	100	Question
Response Rate	Mean	STD									
724/2602 (27.82%)	4.32	0.77									

1 - Student Services SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Records Office

Response Option			Weight	Frequency	Percent		Perc	ent Res	ponses		Means
Very Satisfied			(5)	238	32.69%						4.31
Satisfied			(4)	189	25.96%						
Neutral			(3)	64	8.79%						
Dissatisfied			(2)	7	0.96%	1					
Very Dissatisfied			(1)	1	0.14%						
No Basis to Judge			(0)	229	31.46%						
						0	25	50	75	100	Question
Response Rate	Mean	STD									
728/2602 (27.98%)	4.31	0.76									

1 - Student Services SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Tutoring

Lutoring											
Response Option			Weight	Frequency	Percent		Per	cent Resp	onses		Means
Very Satisfied			(5)	301	41.75%						4.41
Satisfied			(4)	141	19.56%						
Neutral			(3)	65	9.02%						
Dissatisfied			(2)	7	0.97%	1					
Very Dissatisfied			(1)	4	0.55%	1					
No Basis to Judge			(0)	203	28.16%						
			•			0	25	50	75	100	Question
Response Rate	Mean	STD									
721/2602 (27.71%)	4.41	0.82									

1 - Student Services SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Course instructors' office hours/student hours

Response Option			Weight	Frequency	Percent		Perce	ent Res	onses		Means
Very Satisfied			(5)	353	48.42%						4.36
Satisfied			(4)	235	32.24%						
Neutral			(3)	73	10.01%						
Dissatisfied			(2)	11	1.51%	1					
Very Dissatisfied			(1)	5	0.69%	1					
No Basis to Judge			(0)	52	7.13%						
						0	25	50	75	100	Question
Response Rate	Mean	STD									
729/2602 (28.02%)	4.36	0.80									

1 - Student Services SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Online Learning/Canvas support services

Response Option			Weight	Frequency	Percent		Perc	ent Res	sponses		Means
Very Satisfied			(5)	338	46.49%						4.30
Satisfied			(4)	236	32.46%						
Neutral			(3)	80	11.00%						
Dissatisfied			(2)	20	2.75%						
Very Dissatisfied			(1)	4	0.55%	ı					
No Basis to Judge			(0)	49	6.74%						
						0	25	50	75	100	Question
Response Rate	Mean	STD									
727/2602 (27.94%)	4.30	0.83									

1 - Student Services SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Library

Library											
Response Option			Weight	Frequency	Percent		Perc	ent Resp	onses		Means
Very Satisfied			(5)	418	57.34%						4.56
Satisfied			(4)	187	25.65%						
Neutral			(3)	44	6.04%						
Dissatisfied			(2)	4	0.55%	1					
Very Dissatisfied			(1)	1	0.14%	1					
No Basis to Judge			(0)	75	10.29%						
			•			0	25	50	75	100	Question
Response Rate	Mean	STD									
729/2602 (28.02%)	4.56	0.66									

1 - Student Services SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Career counseling

_											
Response Option			Weight	Frequency	Percent		Per	cent Res	ponses		Means
Very Satisfied			(5)	185	25.62%						4.20
Satisfied			(4)	132	18.28%						
Neutral			(3)	79	10.94%						
Dissatisfied			(2)	10	1.39%	ı					
Very Dissatisfied			(1)	1	0.14%	1					
No Basis to Judge			(0)	315	43.63%						
						0	25	50	75	100	Question
Response Rate	Mean	STD	•		_						
722/2602 (27.75%)	4.20	0.85									

2 - Campus Services SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

College website (carrollcc.edu)

	· · · · · ,										
Response Option			Weight	Frequency	Percent		Perc	ent Re	sponses		Means
Very Satisfied			(5)	403	55.36%				1		4.44
Satisfied			(4)	259	35.58%						
Neutral			(3)	52	7.14%						
Dissatisfied			(2)	11	1.51%	ı					
Very Dissatisfied			(1)	2	0.27%						
No Basis to Judge			(0)	1	0.14%						
						0	25	50	75	100	Question
Response Rate	Mean	STD									
728/2602 (27.98%)	4.44	0.72									

2 - Campus Services SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Lynx Portal

Lynx r Ortai											
Response Option			Weight	Frequency	Percent		Perc	ent Res	oonses		Means
Very Satisfied			(5)	404	55.88%						4.48
Satisfied			(4)	262	36.24%						
Neutral			(3)	41	5.67%						
Dissatisfied			(2)	9	1.24%	ı					
Very Dissatisfied			(1)	1	0.14%	1					
No Basis to Judge			(0)	6	0.83%	ı					
			•			0	25	50	75	100	Question
Response Rate	Mean	STD									
723/2602 (27.79%)	4.48	0.68									

2 - Campus Services SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

College social media sites (Instagram, Facebook, TikTok, etc.)

Response Option			Weight	Frequency	Percent		Per	cent Res	ponses		Means
Very Satisfied			(5)	215	29.86%						4.16
Satisfied			(4)	155	21.53%						4.10
Neutral			(3)	108	15.00%						
Dissatisfied			(2)	9	1.25%	ı					
Very Dissatisfied			(1)	4	0.56%	1					
No Basis to Judge			(0)	229	31.81%						
						0	25	50	75	100	Question
Response Rate	Mean	STD									
720/2602 (27.67%)	4.16	0.88									

2 - Campus Services SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

College publications (brochures, mailers, etc.)

	,										
Response Option			Weight	Frequency	Percent		Perc	ent Res	ponses		Means
Very Satisfied			(5)	205	28.35%						4.06
Satisfied			(4)	191	26.42%						4.00
Neutral			(3)	151	20.89%						
Dissatisfied			(2)	10	1.38%	ı					
Very Dissatisfied			(1)	1	0.14%						
No Basis to Judge			(0)	165	22.82%						
						0	25	50	75	100	Question
Response Rate	Mean	STD									
723/2602 (27.79%)	4.06	0.85									

2 - Campus Services SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Wireless internet access

Wileless litternet acc	C33										
Response Option			Weight	Frequency	Percent		Perc	ent Resp	onses		Means
Very Satisfied			(5)	306	42.09%						4.21
Satisfied			(4)	238	32.74%						
Neutral			(3)	74	10.18%						
Dissatisfied			(2)	33	4.54%						
Very Dissatisfied			(1)	9	1.24%	ı					
No Basis to Judge			(0)	67	9.22%						
			•			0	25	50	75	100	Question
Response Rate	Mean	STD									
727/2602 (27.94%)	4.21	0.92									

2 - Campus Services SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

IT	sup	port/	Help	Desk
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Response Option			Weight	Frequency	Percent		Perce	ent Res _l	oonses		Means
Very Satisfied			(5)	209	29.07%						4.25
Satisfied			(4)	159	22.11%						
Neutral			(3)	83	11.54%						
Dissatisfied			(2)	3	0.42%						
Very Dissatisfied			(1)	2	0.28%						
No Basis to Judge			(0)	263	36.58%			1			
						0	25	50	75	100	Question
Response Rate	Mean	STD									
719/2602 (27.63%)	4.25	0.80									

2 - Campus Services SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Bookstore: Prices

Response Option			Weight	Frequency	Percent		Perc	ent Res	ponses		Means
Very Satisfied			(5)	99	13.66%						
Satisfied			(4)	144	19.86%						2.44
Neutral			(3)	216	29.79%						3.11
Dissatisfied			(2)	161	22.21%						
Very Dissatisfied			(1)	55	7.59%						
No Basis to Judge			(0)	50	6.90%						
						0	25	50	75	100	Question
Response Rate	Mean	STD									
725/2602 (27.86%)	3.11	1.16									

2 - Campus Services SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Bookstore: Service

Bookstore. Service											
Response Option			Weight	Frequency	Percent		Perc	ent Res	oonses		Means
Very Satisfied			(5)	229	31.72%						0.00
Satisfied			(4)	244	33.80%						3.98
Neutral			(3)	140	19.39%						
Dissatisfied			(2)	31	4.29%						
Very Dissatisfied			(1)	13	1.80%	ı					
No Basis to Judge			(0)	65	9.00%						
						0	25	50	75	100	Question
Response Rate	Mean	STD							<u> </u>		
722/2602 (27.75%)	3.98	0.96									

2 - Campus Services SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Vending Machine Selection: Beverages

Response Option			Weight	Frequency	Percent		Per	cent Res	ponses		Means
Very Satisfied			(5)	171	23.65%						
Satisfied			(4)	188	26.00%						3.93
Neutral			(3)	103	14.25%						
Dissatisfied			(2)	25	3.46%						
Very Dissatisfied			(1)	18	2.49%						
No Basis to Judge			(0)	218	30.15%						
						0	25	50	75	100	Question
Response Rate	Mean	STD									
723/2602 (27.79%)	3.93	1.03									

2 - Campus Services SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Vending Machine Selection: Snacks

•											
Response Option			Weight	Frequency	Percent		Per	cent Res _l	oonses		Means
Very Satisfied			(5)	169	23.37%						
Satisfied			(4)	182	25.17%						3.92
Neutral			(3)	111	15.35%						
Dissatisfied			(2)	30	4.15%						
Very Dissatisfied			(1)	13	1.80%	ı					
No Basis to Judge			(0)	218	30.15%						
						0	25	50	75	100	Question
Response Rate	Mean	STD									
723/2602 (27.79%)	3.92	1.01									

2 - Campus Services SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Vending Machine Selection: Pre-made meals

Response Option			Weight	Frequency	Percent		Perc	ent Res	onses		Means
Very Satisfied			(5)	113	15.67%						
Satisfied			(4)	103	14.29%		l				3.70
Neutral			(3)	104	14.42%		1				
Dissatisfied			(2)	30	4.16%						
Very Dissatisfied			(1)	20	2.77%						
No Basis to Judge			(0)	351	48.68%						
						0	25	50	75	100	Question
Response Rate	Mean	STD									
721/2602 (27.71%)	3.70	1.14									

2 - Campus Services SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

٧	end	ina	Machine	e Prices
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Response Option			Weight	Frequency	Percent		Per	cent Res	ponses		Means
Very Satisfied			(5)	116	16.04%		1				
Satisfied			(4)	150	20.75%						3.52
Neutral			(3)	164	22.68%						
Dissatisfied			(2)	59	8.16%						
Very Dissatisfied			(1)	28	3.87%						
No Basis to Judge			(0)	206	28.49%						
						0	25	50	75	100	Question
Response Rate	Mean	STD									
723/2602 (27.79%)	3.52	1.12		-							

3 - Student Life SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Student activities and events

Response Option			Weight	Frequency	Percent		Perc	ent Res	ponses		Means
Very Satisfied			(5)	236	32.64%						4.27
Satisfied			(4)	222	30.71%						
Neutral			(3)	64	8.85%						
Dissatisfied			(2)	9	1.24%	ı					
Very Dissatisfied			(1)	3	0.41%	1					
No Basis to Judge			(0)	189	26.14%						
						0	25	50	75	100	Question
Response Rate	Mean	STD									
723/2602 (27.79%)	4.27	0.78									

3 - Student Life SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Student clubs and organizations

Response Option			Weight	Frequency	Percent		Perce	nt Resp	onses		Means
Very Satisfied			(5)	192	26.63%						4.19
Satisfied			(4)	157	21.78%						
Neutral			(3)	80	11.10%						
Dissatisfied			(2)	9	1.25%	I					
Very Dissatisfied			(1)	3	0.42%						
No Basis to Judge			(0)	280	38.83%						
						0	25	50	75	100	Question
Response Rate	Mean	STD									
721/2602 (27.71%)	4.19	0.85									

3 - Student Life SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Out-of-class learning experiences (cultural activities, presentations, field trips)

Response Option			Weight	Frequency	Percent		Percer	ıt Resp	onses		Means
Very Satisfied			(5)	188	26.04%						4.17
Satisfied			(4)	147	20.36%						4.17
Neutral			(3)	71	9.83%						
Dissatisfied			(2)	11	1.52%	I					
Very Dissatisfied			(1)	7	0.97%	ı					
No Basis to Judge			(0)	298	41.27%			1			
						0	25	50	75	100	Question
Response Rate	Mean	STD									
722/2602 (27.75%)	4.17	0.91									

3 - Student Life SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Athletics

ranouso											
Response Option			Weight	Frequency	Percent		Perc	ent Resp	onses		Means
Very Satisfied			(5)	113	15.78%						0.00
Satisfied			(4)	95	13.27%						3.98
Neutral			(3)	88	12.29%						
Dissatisfied			(2)	9	1.26%	ı					
Very Dissatisfied			(1)	4	0.56%	1					
No Basis to Judge			(0)	407	56.84%						
						0	25	50	75	100	Question
Response Rate	Mean	STD									_
716/2602 (27.52%)	3.98	0.94									

3 - Student Life SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Wellness and Well-being activities (Therapy dogs, wellness workshops, Health Fair)

		<u> </u>			• •						
Response Option			Weight	Frequency	Percent		Perce	nt Res	oonses		Means
Very Satisfied			(5)	224	31.33%						4.31
Satisfied			(4)	157	21.96%						
Neutral			(3)	60	8.39%						
Dissatisfied			(2)	9	1.26%	ı					
Very Dissatisfied			(1)	2	0.28%						
No Basis to Judge			(0)	263	36.78%						
						0	25	50	75	100	Question
Response Rate	Mean	STD									
715/2602 (27.48%)	4.31	0.81									

4 - Course & Campus SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Availability of courses you want

Response Option			Weight	Frequency	Percent		Perce	ent Res	ponses		Means
Very Satisfied			(5)	312	42.86%						4.20
Satisfied			(4)	290	39.84%						1120
Neutral			(3)	78	10.71%						
Dissatisfied			(2)	35	4.81%						
Very Dissatisfied			(1)	6	0.82%	ı					
No Basis to Judge			(0)	7	0.96%	1					
						0	25	50	75	100	Question
Response Rate	Mean	STD									
728/2602 (27.98%)	4.20	0.88									

4 - Course & Campus SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Availability of courses you want at the times you prefer

	- ,		,								
Response Option			Weight	Frequency	Percent		Perc	ent Res	ponses		Means
Very Satisfied			(5)	239	32.87%						
Satisfied			(4)	258	35.49%			l			3.89
Neutral			(3)	146	20.08%						
Dissatisfied			(2)	66	9.08%						
Very Dissatisfied			(1)	13	1.79%	ı					
No Basis to Judge			(0)	5	0.69%	1					
						0	25	50	75	100	Question
Response Rate	Mean	STD									
727/2602 (27.94%)	3.89	1.03									

4 - Course & Campus SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Availability of courses you want in the format you prefer (online, face-to-face, hybrid)

Response Option			Weight	Frequency	Percent		Perc	ent Re	sponses		Means
Very Satisfied			(5)	303	41.68%						4.11
Satisfied			(4)	260	35.76%						4.11
Neutral			(3)	105	14.44%		1				
Dissatisfied			(2)	47	6.46%						
Very Dissatisfied			(1)	7	0.96%	1					
No Basis to Judge			(0)	5	0.69%	1					
						0	25	50	75	100	Question
Response Rate	Mean	STD									
727/2602 (27.94%)	4.11	0.95									

4 - Course & Campus SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Available programs of study	Available	programs	of study
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Response Option			Weight	Frequency	Percent		Perc	ent Res	ponses		Means
Very Satisfied			(5)	325	44.70%						4.25
Satisfied			(4)	266	36.59%						
Neutral			(3)	86	11.83%						
Dissatisfied			(2)	24	3.30%						
Very Dissatisfied			(1)	5	0.69%	ı					
No Basis to Judge			(0)	21	2.89%						
						0	25	50	75	100	Question
Response Rate	Mean	STD	<u> </u>		•			<u> </u>	<u> </u>	<u> </u>	
727/2602 (27.94%)	4.25	0.85									

4 - Course & Campus SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Course web pages (Canvas)

	,										
Response Option			Weight	Frequency	Percent		Perc	ent Re	sponses		Means
Very Satisfied			(5)	381	52.26%						4.39
Satisfied			(4)	268	36.76%						
Neutral			(3)	59	8.09%						
Dissatisfied			(2)	12	1.65%	ı					
Very Dissatisfied			(1)	6	0.82%	ı					
No Basis to Judge			(0)	3	0.41%						
						0	25	50	75	100	Question
Response Rate	Mean	STD									
729/2602 (28.02%)	4.39	0.77									

4 - Course & Campus SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Registration process

Response Option			Weight	Frequency	Percent		Per	cent R	esponse	S	Means
Very Satisfied			(5)	358	49.18%						4.36
Satisfied			(4)	280	38.46%						
Neutral			(3)	68	9.34%						
Dissatisfied			(2)	11	1.51%	1					
Very Dissatisfied			(1)	2	0.27%						
No Basis to Judge			(0)	9	1.24%	ı					
						0	25	50	75	100	Question
Response Rate	Mean	STD									
728/2602 (27.98%)	4.36	0.74									

4 - Course & Campus SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Tuition and fee payment procedures

Response Option			Weight	Frequency	Percent		Per	cent R	despor	ıses		Means
Very Satisfied			(5)	306	42.03%							4.19
Satisfied			(4)	262	35.99%							
Neutral			(3)	115	15.80%							
Dissatisfied			(2)	19	2.61%							
Very Dissatisfied			(1)	6	0.82%	ı						
No Basis to Judge			(0)	20	2.75%							
						0	25	50)	75	100	Question
Response Rate	Mean	STD	•									
728/2602 (27.98%)	4.19	0.86			-							

4 - Course & Campus SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Cost of attending Carroll Community College

• • • • • • • • • • • • • • • • • • •		.,	J -								
Response Option			Weight	Frequency	Percent		Perc	ent Re	sponses		Means
Very Satisfied			(5)	282	38.63%						4.04
Satisfied			(4)	244	33.42%						4.04
Neutral			(3)	140	19.18%						
Dissatisfied			(2)	39	5.34%						
Very Dissatisfied			(1)	12	1.64%	ı					
No Basis to Judge			(0)	13	1.78%	ı					
						0	25	50	75	100	Question
Response Rate	Mean	STD									
730/2602 (28.06%)	4.04	0.98									

4 - Course & Campus SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Quality of instruction

Quality of instruction											
Response Option			Weight	Frequency	Percent		Perc	ent Res	ponses		Means
Very Satisfied			(5)	320	43.90%						4.21
Satisfied			(4)	288	39.51%						
Neutral			(3)	77	10.56%						
Dissatisfied			(2)	35	4.80%						
Very Dissatisfied			(1)	6	0.82%	ı					
No Basis to Judge			(0)	3	0.41%	1					
						0	25	50	75	100	Question
Response Rate	Mean	STD							<u> </u>		
729/2602 (28.02%)	4.21	0.88									

4 - Course & Campus SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Attitude of faculty toward students in class

•											
Response Option			Weight	Frequency	Percent		Perc	ent Res	ponses		Means
Very Satisfied			(5)	371	51.03%						4.31
Satisfied			(4)	251	34.53%						
Neutral			(3)	69	9.49%						
Dissatisfied			(2)	20	2.75%						
Very Dissatisfied			(1)	12	1.65%	ı					
No Basis to Judge			(0)	4	0.55%	1					
						0	25	50	75	100	Question
Response Rate	Mean	STD									
727/2602 (27.94%)	4.31	0.88									

4 - Course & Campus SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Attitude of employees (other than faculty) toward students

	(04	, ,									
Response Option			Weight	Frequency	Percent		Perc	ent Res	ponses		Means
Very Satisfied			(5)	369	50.76%						4.41
Satisfied			(4)	242	33.29%						
Neutral			(3)	65	8.94%						
Dissatisfied			(2)	8	1.10%	ı					
Very Dissatisfied			(1)	2	0.28%						
No Basis to Judge			(0)	41	5.64%						
						0	25	50	75	100	Question
Response Rate	Mean	STD									
727/2602 (27.94%)	4.41	0.73									

4 - Course & Campus SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Campus buildings and maintenance

Response Option			Weight	Frequency	Percent		Perc	ent Res	ponses		Means
Very Satisfied			(5)	396	54.40%		_				4.48
Satisfied			(4)	239	32.83%						
Neutral			(3)	48	6.59%						
Dissatisfied			(2)	6	0.82%	ı					
Very Dissatisfied			(1)	1	0.14%						
No Basis to Judge			(0)	38	5.22%						
						0	25	50	75	100	Question
Response Rate	Mean	STD									
728/2602 (27.98%)	4.48	0.68									

4 - Course & Campus SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Campus exterior grounds and mainte	nance
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Response Option			Weight	Frequency	Percent		Perc	ent Re	sponses		Means
Very Satisfied			(5)	412	56.59%				1		4.53
Satisfied			(4)	234	32.14%						
Neutral			(3)	40	5.49%						
Dissatisfied			(2)	0	0.00%						
Very Dissatisfied			(1)	2	0.27%						
No Basis to Judge			(0)	40	5.49%						
						0	25	50	75	100	Question
Response Rate	Mean	STD			_				•		
728/2602 (27.98%)	4.53	0.63									

4 - Course & Campus SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Campus safety and security

• •											
Response Option			Weight	Frequency	Percent		Perc	ent Res	ponses		Means
Very Satisfied			(5)	400	55.10%						4.51
Satisfied			(4)	216	29.75%						
Neutral			(3)	50	6.89%						
Dissatisfied			(2)	4	0.55%	ı					
Very Dissatisfied			(1)	1	0.14%	1					
No Basis to Judge			(0)	55	7.58%						
						0	25	50	75	100	Question
Response Rate	Mean	STD									_
726/2602 (27.9%)	4.51	0.67									

5 - Campus SafetyHow safe do you feel:

On campus parking lots

On campas parking ic	,,,										
Response Option			Weight	Frequency	Percent		Perc	ent Res	ponses		Means
Very Safe			(5)	374	51.16%						4.40
Safe			(4)	243	33.24%						
Neutral			(3)	70	9.58%						
Unsafe			(2)	11	1.50%	ı					
Very Unsafe			(1)	1	0.14%]					
No Basis to Judge			(0)	32	4.38%						
						0	25	50	75	100	Question
Response Rate	Mean	STD									
731/2602 (28.09%)	4.40	0.74									

5 - Campus SafetyHow safe do you feel:

In campus buildings

Response Option			Weight	Frequency	Percent		Perc	ent Res	oonses		Means
Very Safe			(5)	430	58.98%						4.54
Safe			(4)	220	30.18%						
Neutral			(3)	41	5.62%						
Unsafe			(2)	5	0.69%] I					
Very Unsafe			(1)	1	0.14%	1					
No Basis to Judge			(0)	32	4.39%						
						0	25	50	75	100	Question
Response Rate	Mean	STD			•		<u> </u>				
729/2602 (28.02%)	4.54	0.65									

5 - Campus SafetyHo	w safe do y	ou feel:									
On campus in genera	I										
Response Option			Weight	Frequency	Percent		Per	ent Res	oonses		Means
Very Safe			(5)	412	56.83%						4.52
Safe			(4)	239	32.97%						
Neutral			(3)	43	5.93%						
Unsafe			(2)	4	0.55%	1					
Very Unsafe			(1)	0	0.00%	1					
No Basis to Judge			(0)	27	3.72%						
						0	25	50	75	100	Question
Response Rate	Mean	STD									
725/2602 (27.86%)	4.52	0.64									

6 - Diversity and Suc	cessBased (on your e	periences	at Carroll Co	ommunity C	ollege	, how m	uch do y	ou agre	e or dis	agree with each of the following statements?
The College provides	the learnin	g support	necessar	y for me to su	icceed.						
Response Option	esponse Option				Percent		Perc	ent Resp	onses		Means
Strongly Agree			(5)	414	57.10%						4.47
Agree			(4)	253	34.90%			ı			
Neither Agree nor Disa	gree		(3)	45	6.21%						
Disagree			(2)	10	1.38%	ı					
Strongly Disagree			(1)	3	0.41%						
						0	25	50	75	100	Question
Response Rate	Mean	STD				·					
725/2602 (27.86%)	4.47	0.71									

6 - Diversity and Succ	essBased o	on your ex	kperience:	s at Carroll Co	ommunity C	ollege	, how n	nuch do	you agre	e or disa	gree with each of the following statements?
Carroll provides the fi	nancial sup	port I nee	ed to affor	d my education	on.						
Response Option			Weight	Frequency	Percent		Per	cent Res	ponses		Means
Strongly Agree			(5)	303	41.85%						4.05
Agree			(4)	215	29.70%						
Neither Agree nor Disa	gree		(3)	163	22.51%						
Disagree			(2)	27	3.73%						
Strongly Disagree			(1)	16	2.21%						
						0	25	50	75	100	Question
Response Rate	Mean	STD									
724/2602 (27.82%)	4.05	1.00					The state of the s				·

The College contribu	tes to my ur	derstand	ing of dive	erse population	ons (people	from d	ifferent	econom	ic, socia	al, and r	acial or ethnic backgrounds).
Response Option			Weight	Frequency	Percent		Perc	ent Resp	onses		Means
Strongly Agree			(5)	297	41.08%						4.13
Agree			(4)	267	36.93%						
Neither Agree nor Disa	gree		(3)	128	17.70%						
Disagree			(2)	17	2.35%						
Strongly Disagree			(1)	14	1.94%	ı					
						0	25	50	75	100	Question

6 - Diversity and SuccessBased on your experiences at Carroll Community College, how much do you agree or disagree with each of the following statements? Carroll provides opportunities for collaboration between students of diverse backgrounds. **Response Option** Weight Frequency Percent **Percent Responses** Means 319 44.12% Strongly Agree 4.19 256 35.41% Agree (4)Neither Agree nor Disagree (3) 128 17.70% Disagree (2)8 1.11% Strongly Disagree 12 1.66% (1) 25 50 75 100 Question Response Rate STD 723/2602 (27.79%) 4 19 0.88

6 - Diversity and SuccessBased on your experiences at Carroll Community College, how much do you agree or disagree with each of the following statements? The College provides opportunities in the classroom to learn about multicultural perspectives and issues. **Response Option** Weight Frequency **Percent Responses** Means Percent Strongly Agree 292 40.28% (5) 4.10 273 37.66% Agree (4)Neither Agree nor Disagree (3)125 17.24% Disagree (2) 14 1.93% Strongly Disagree (1) 21 2.90% 25 100 75 Question Response Rate Mean STD 725/2602 (27.86%) 0.95 4.10

6 - Diversity and SuccessBased on your experiences at Carroll Community College, how much do you agree or disagree with each of the following statements? Carroll provides opportunities outside of class to learn about multicultural perspectives and issues. **Response Option** Weight Frequency Percent **Percent Responses** Means Strongly Agree 262 36.19% (5)3.99 255 35.22% Agree (4) Neither Agree nor Disagree (3) 168 23.20% Disagree (2) 17 2.35% Strongly Disagree 22 3.04% (1) 0 25 50 75 100 Question Response Rate Mean STD 724/2602 (27.82%) 3.99 0.98

6 - Diversity and SuccessBased on your experiences at Carroll Community College, how much do you agree or disagree with each of the following statements? The College creates an atmosphere of inclusion for all members of the college community. **Response Option** Weight Frequency Percent **Percent Responses** Means Strongly Agree (5)350 48.34% 4.30 279 38 54% Agree (4) 72 Neither Agree nor Disagree (3) 9.94% (2) 7 0.97% 2.21% Strongly Disagree (1)16 100 25 50 75 Question Response Rate Mean STD 724/2602 (27.82%) 0.86 4.30

4.18

0.89

719/2602 (27.63%)

6 - Diversity and SuccessBased on your experiences at Carroll Community College, how much do you agree or disagree with each of the following statements? The College adequately prepares me to work in a diverse work environment. **Response Option** Weight Frequency Percent Percent Responses Means Strongly Agree (5) 307 42.70% 4.18 271 37.69% (4) Agree Neither Agree nor Disagree (3) 116 16.13% Disagree (2) 12 1.67% Strongly Disagree 13 1.81% (1) 25 50 75 100 Question Response Rate STD

7 - Inclusion and Belo statements?	ongingBase	d on your	experience	ces at Carroll	Community	Colleg	e, how ı	much do	you ag	ree or di	isagree with each of the following
Students at Carroll a	re generally	open to a	ind accept	ing of others	who are dif	ferent f	rom the	m.			
Response Option			Weight	Frequency	Percent		Perce	ent Resp	oonses		Means
Strongly Agree			(5)	327	45.04%						4.24
Agree			(4)	275	37.88%						
Neither Agree nor Disa	agree		(3)	101	13.91%						
Disagree			(2)	14	1.93%	ı					
Strongly Disagree			(1)	9	1.24%	ı					
						0	25	50	75	100	Question
Response Rate	Mean	STD									
726/2602 (27.9%)	4.24	0.85									

7 - Inclusion and Belo statements?	ngingBase	d on your	experienc	es at Carroll	Community	Colleg	e, how	much de	you agı	ree or di	sagree with each of the following
I socialize with many	students wl	no are from	m racial, e	thnic, and/or	economic b	ackgro	unds c	lifferent	from my	own.	
Response Option			Weight	Frequency	Percent		Perc	ent Res	onses		Means
Strongly Agree			(5)	306	42.44%						4.15
Agree			(4)	255	35.37%			I			
Neither Agree nor Disa	gree		(3)	132	18.31%						
Disagree			(2)	20	2.77%						
Strongly Disagree			(1)	8	1.11%	1					
			,			0	25	50	75	100	Question
Response Rate	Mean	STD									
721/2602 (27.71%)	4.15	0.89									

7 - Inclusion and Belo statements?	ngingBase	d on your	experienc	ces at Carroll	Community	Colleg	e, how	much do	you agı	ree or d	lisagree with each of the following
I've been the object o	f negative s	tereotype	s at Carro	II (anywhere	on campus o	or virtu	ally).				
Response Option			Weight	Frequency	Percent		Perc	ent Resp	oonses		Means
Strongly Agree			(5)	84	11.59%						
Agree			(4)	64	8.83%						
Neither Agree nor Disa	gree		(3)	118	16.28%						2.29
Disagree			(2)	172	23.72%						
Strongly Disagree			(1)	287	39.59%						
	3, 3					0	25	50	75	100	Question
Response Rate	Mean	STD									
725/2602 (27.86%)	2.29	1.37									

2.17

1.35

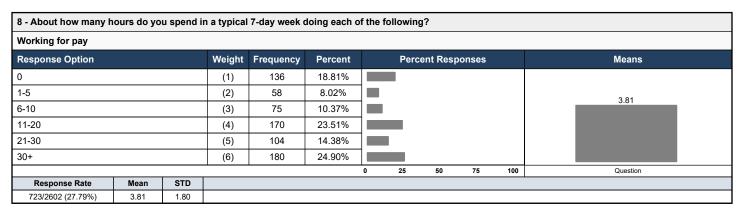
725/2602 (27.86%)

7 - Inclusion and BelongingBased on your experiences at Carroll Community College, how much do you agree or disagree with each of the following statements? I have experienced bias or discrimination at the College. **Response Option** Weight Frequency Percent Percent Responses Means Strongly Agree 78 10.76% (5) Agree (4) 61 8.41% Neither Agree nor Disagree (3) 85 11.72% 2 17 Disagree (2) 185 25.52% (1) 316 43.59% Strongly Disagree 75 100 25 Question Response Rate Mean STD

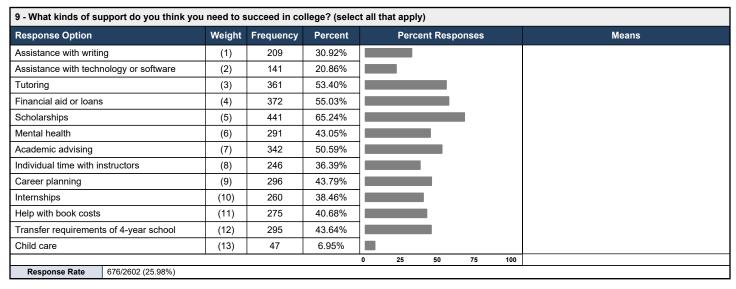
I have witnessed other	rs experien	cing bias	or discrin	nination at the	College.						
Response Option			Weight	Frequency	Percent		Perc	ent Resp	onses		Means
Strongly Agree			(5)	82	11.40%						
Agree			(4)	71	9.87%						
Neither Agree nor Disa	gree		(3)	109	15.16%						2.30
Disagree			(2)	173	24.06%						
Strongly Disagree			(1)	284	39.50%						
37 3				'		0	25	50	75	100	Question

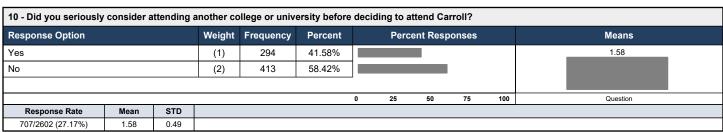
7 - Inclusion and BelongingBased on your experiences at Carroll Community College, how much do you agree or disagree with each of the following statements? I feel a sense of belonging at Carroll. **Response Option** Weight Frequency **Percent Responses** Means Percent 35.04% Strongly Agree (5) 253 3.99 Agree (4) 255 35.32% Neither Agree nor Disagree (3) 180 24.93% 25 Disagree (2) 3.46% Strongly Disagree 9 (1) 1.25% 0 25 50 75 100 Question Response Rate Mean STD 722/2602 (27.75%)

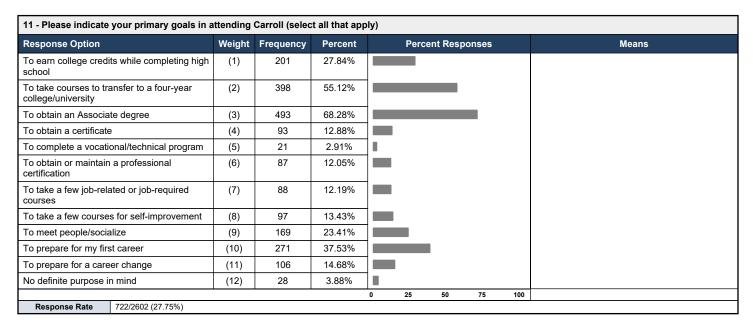
8 - About how many	hours do yo	u spend ii	n a typical	7-day week o	loing each o	of the fo	llowin	g?			
Preparing for class (s	studying, rea	ading, wri	ting, rehea	arsing, doing	homework)						
Response Option			Weight	Frequency	Percent		Perc	ent Resp	onses		Means
0			(1)	5	0.69%	I					
1-5			(2)	187	25.76%						
6-10			(3)	242	33.33%						3.35
11-20			(4)	173	23.83%						
21-30			(5)	80	11.02%						
30+			(6)	39	5.37%						
						0	25	50	75	100	Question
Response Rate	Mean	STD									
726/2602 (27.9%)	3.35	1.15									

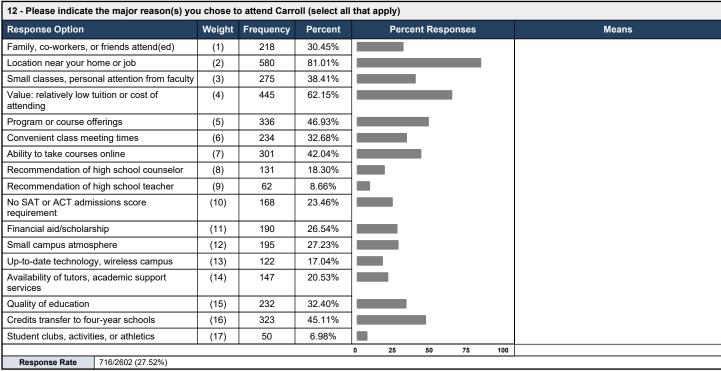


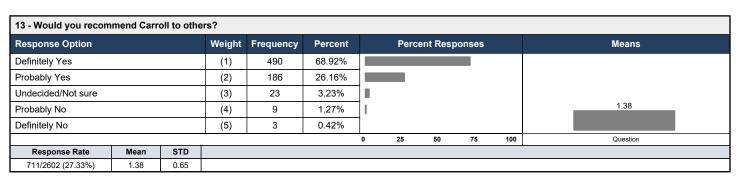
Attenuing campus ev	ending campus events and activities														
Response Option			Weight	Frequency	Percent		Perc	ent Resp	onses		Means				
)			(1)	402	55.99%										
1-5			(2)	268	37.33%										
S-10			(3)	34	4.74%										
11-20			(4)	5	0.70%	1									
21-30			(5)	3	0.42%						1.55				
)+			(6)	6	0.84%	1									
-						0	25	50	75	100	Question				

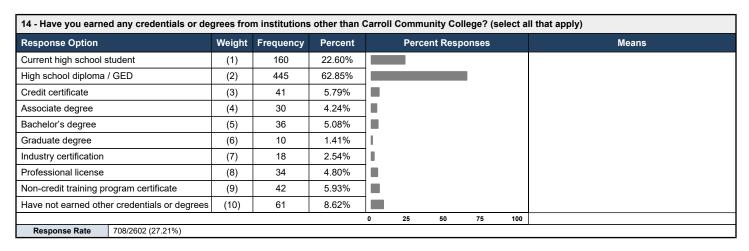


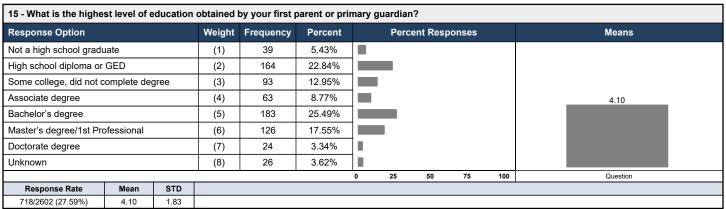


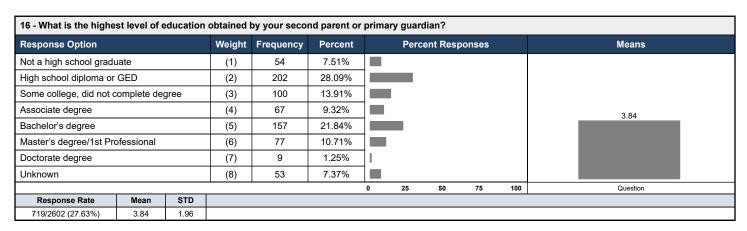




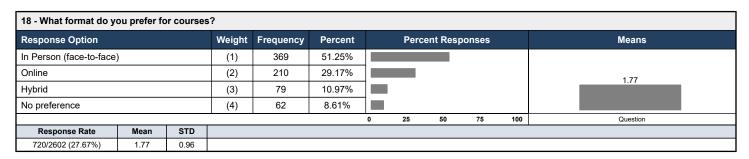








17 - How many seme	sters, includ	ling this s	emester a	nd summer/w	inter sessio	ns, ha	ave you	attended	Carroll?	?	
Response Option			Weight	Frequency	Percent		Perc	ent Resp	onses		Means
1-2			(1)	293	40.75%						1.89
3-4			(2)	212	29.49%						1.09
5 or more			(3)	214	29.76%						
			'			0	25	50	75	100	Question
Response Rate	Mean	STD									
719/2602 (27.63%)	1.89	0.83									



19 - How many credit	9 - How many credits, including developmental courses, are you taking at Carroll this semester?											
Response Option			Weight	Frequency	Percent		Perce	ent Res	onses		Means	
1-5			(1)	287	39.97%						1.84	
6-11			(2)	256	35.65%						1.04	
12 credits or more			(3)	175	24.37%							
						0	25	50	75	100	Question	
Response Rate	Mean	STD										
718/2602 (27.59%)	1.84	0.79										

20 - Do you qualify fo	r a Pell Gra	nt or subs	idized stu	dent loan?							
Response Option			Weight	Frequency	Percent		Perc	ent Res	oonses		Means
Yes			(3)	152	21.20%						4.74
No			(2)	203	28.31%						1.71
Don't Know			(1)	362	50.49%						
			•			0	25	50	75	100	Question
Response Rate	Mean	STD	<u> </u>		•		<u> </u>	<u> </u>			
717/2602 (27.56%)	1.71	0.79									

21 - How old are you?	,										
Response Option			Weight	Frequency	Percent		Perc	ent Re	sponses		Means
Under 20 years			(1)	337	46.61%						
20 – 24			(2)	192	26.56%						
25 – 39			(3)	129	17.84%						1.90
40 – 59			(4)	58	8.02%						
60 or older			(5)	7	0.97%	ı					
						0	25	50	75	100	Question
Response Rate	Mean	STD	<u> </u>					<u> </u>	<u> </u>		
723/2602 (27.79%)	1.90	1.02									

22 - What is your gender?									
Response Option	Weight	Frequency	Percent		Perce	ent Resp	onses		Means
Male	(1)	196	27.30%						
Female	(2)	493	68.66%						
Nonbinary/Gender fluid	(3)	17	2.37%	ı					
Prefer not to answer	(4)	12	1.67%	ı					
	•			0	25	50	75	100	
Response Rate									
718/2602 (27.59%)									

23 - Do you identify as a sexual minority or gender nonbinary, etc.)?	gender n	onconformin	ıg (including	but not limited to: gay, lesbian, bisex	cual, two-spirited, polyamorous, transgender,

Response Option	Weight	Frequency	Percent		Per	cent Res	onses		Means
Yes	(1)	109	15.22%						
No	(2)	555	77.51%						
Unsure or Prefer not to answer	(3)	52	7.26%						
				0	25	50	75	100	
Response Rate									
716/2602 (27.52%)									

Response Option	Weight	Frequency	Percent		Perce	ent Resp	onses	Means
White/Caucasian	(1)	615	85.18%					
Black/African American	(2)	46	6.37%					
Hispanic/Latinx	(3)	48	6.65%					
Asian (including heritage from the Indian subcontinent)	(4)	47	6.51%					
American Indian, Alaska Native, Native Hawaiian or Pacific Islander	(5)	8	1.11%					
Other	(6)	20	2.77%					

25 - Do you communi	cate in a lar	nguage ot	her than E	nglish at hon	ne?						
Response Option			Weight	Frequency	Percent		Perce	ent Resp	onses		Means
Yes			(1)	86	12.01%						1.88
No			(2)	630	87.99%						
						0	25	50	75	100	Question
Response Rate	Mean	STD									
716/2602 (27.52%)	1.88	0.33									