



New Student Information Sheet Summer and Fall 2024

Contact the Admissions Office at admissions@carrollcc.edu / 410-386-8430 with any questions!

Student Information:

When is Orientation?

All new students are expected to attend New Student Orientation to learn more about the college, your class(es), and course expectations. Check your Carroll email for New Student Orientation dates and reminders or check <http://www.carrollcc.edu/orientation> for the dates and times.

How can I check my class schedule & location?

You can view your class schedule in the Lynx Student Portal. **Check your course meeting times and location prior to the start of the term for changes.**

What is Preview Week?

You can access your course(s) **one week prior** to the start of the term in Canvas. **Check out your syllabus** to make sure the class is what you thought it would be before it begins. If not, you can always change before classes start.

How do I get my textbooks?

Bring your class schedule with you and shop at the Carroll Bookstore! Please check campus bookstore hours prior to arriving. **Textbooks are available on campus two weeks prior to the start of the term.** *CCPS Dual Enrollment students please follow these [steps](#) to obtaining textbooks.* You can view hours and search, purchase, or rent your textbooks online at www.carrollcc.edu/bookstore.

**For price matching and refund information, visit www.carrollcc.edu/bookstore or contact the Bookstore at bookstore@carrollcc.edu or 410-386-8447. For Bookstore vouchers information, please contact Financial Aid at 410-386-8437.*

How does the waitlist work?

If you are on a waitlist, you will receive notification to your Carroll email account if a space opens. **You will have 24 hours to register for the course after you receive the email;** if you don't accept, it goes to the next person and you lose your spot. Check your position by contacting the Records Office at 410-386-8440 / records@carrollcc.edu or the Lynx Student Portal.

Where can I find my student ID number?

Your student number is emailed to you the day after you apply. You will use this to activate your account. It can also be found in your Lynx Student Portal account and your Student ID card.

How do I obtain my Student ID card?

Student Photo ID cards are available once the semester begins in the library. Be sure to bring your driver's license or another form of photo ID (ie. High School ID, passport, etc.). For more information, visit: [the Carroll library](#).

What are the important dates for the Summer and Fall Terms?

Summer 2024	Start Date	Refund Deadline	Audit/Withdrawal Deadline	End Date
Summer	June 3	June 7	July 15	August 9
Summer 2	June 3	June 5	June 24	July 5
Summer 3	June 17	June 20	July 18	August 9
Summer 4	July 8	July 10	July 29	August 9

Fall 2024	Start Date	Refund Deadline	Audit/Withdrawal Deadline	End Date
Fall	September 3	September 10	November 6	December 20
Fall 2	September 3	September 6	September 30	October 18
Fall 3	September 16	September 23	November 12	December 20
Fall 4	October 28	October 31	November 25	December 13

****Additional Fall Term dates can be found here:** <https://www.carrollcc.edu/programs/course-schedules-calendars/course-schedule/>

How can I request Disability Support Services?

At Carroll, we are committed to making academic learning and personal growth as accessible as possible for every student. Follow the instructions on the [Disability Support Services](#) page for current students to make an accommodations/services request of the Disability Support Services office. You can also email Disabilitysupport@carrollcc.edu.

Campus Information:

Where can I find campus map information?

There will be staff available the first few days of the semester to help you find your way around. We do have campus map information online: <https://www.carrollcc.edu/About/Maps-and-Directions/>

Text alerts to know what is happening on campus?

All students will be auto-enrolled in text messages from the College that will provide important updates, information, and events. Students can opt out of messages. If you decide to opt back in, you can email at studentengagement@carrollcc.edu.

Emergency Notification/School Closing Alerts: Sign-up online at [e2campus](#) to register your email and cell phone. You do not need to be a student to receive e2Campus emergency alerts and school closing information.

Holiday Closures: For more information, please visit: www.carrollcc.edu/calendar

Student Account Information:

College Account (Go to My Carroll on the Carroll Community College Web page)

Make sure you've set-up your Carroll Community College Account. You can find the link in the personal email you used when you applied. Set-up the account and it will give you access to:

- **College email in Outlook:** All college information is sent here (not your personal account). Start checking frequently for important college information.
- **Canvas:** Online class portals used to supplement every class. You will have access to this one week before your classes begin. Your instructors communicate with you to post important class information, including grades and your syllabus. You must have your Carroll account (and email) set-up to log-in to any class.
- **Office 365:** Microsoft Office (Word, Outlook, PowerPoint and Excel) is available to download at no cost.
- **Lynx Student Portal:** This is where you find links to all of your personal, academic and financial information. This allows you to pay tuition or set up a payment plan and make an appointment with your advisor for future class planning and registration.

Complete your New Student Resource Check-in survey:

This survey will help us connect you with important services on campus to help you be successful. **This survey will be available approximately 24 hours after you activate your My Carroll account.** Scan the QR code or follow the steps listed below.

1. Click on Starfish from the Lynx Student Portal.
2. Click on the three-lined menu button in the upper left corner
3. Click on Student Surveys
4. Complete the “New Student Resource Check-in” survey.



I am having trouble with my account; how can I contact the IT Help Desk?

You can unlock your account or reset your password online at www.carrollcc.edu/password. If you need further assistance, please contact the IT Help Desk at 410-386-8080 or ithelpdesk@carrollcc.edu.

What is Canvas?

Canvas is a Learning Management System. Canvas will serve as our online system to engage students in each of their courses, as well as campus clubs and organizations. You can find canvas tutorials here:

<https://carrollcc.instructure.com/courses/133/>

Payment Information:

Payment Deadline:

Summer Term — May 1

Fall Term — August 1

**If registering after the dates above, payment is due at the time of registration.

How can I apply for financial aid?

Financial Aid must be completed every year you enroll as a student. You can apply beginning October 1 for the following fall term. We recommend you apply for aid prior to April 1 and the state priority deadline is March 1. However, you can complete the Free Application for Federal Student Aid (FAFSA) any time prior to the start of the term at www.fafsa.ed.gov. Earlier is better to apply.

How can I check my financial aid?

Check online through the Lynx Student Portal. Contact the Financial Aid Office with any questions financialaid@carrollcc.edu / 410-386-8437.

How do I sign up for the Payment Plan?

The Tuition Payment Plan offers automatic monthly payment as an alternative to a direct payment by a checking, savings or credit card account.

Steps to Enroll:

- Go to [Carroll web page](#)
- Choose LYNX Student Portal and log-in with Carroll username and password
- Choose “Student Finance”
- Select “Make a Payment”
- Select “Continue to Payment Center”
- Click on “Payment Plans” button at top of page
- Be sure to complete the entire registration and print your agreement