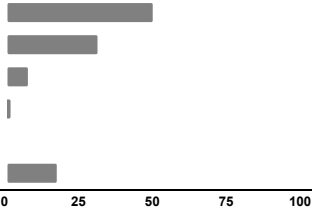


Carroll Community College

2025 Student Satisfaction Survey

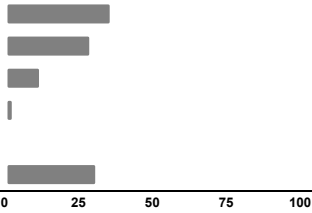
1 - Student Services SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Admissions

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Satisfied	(5)	171	47.24%		4.46
Satisfied	(4)	106	29.28%		
Neutral	(3)	24	6.63%		
Dissatisfied	(2)	2	0.55%		
Very Dissatisfied	(1)	1	0.28%		
No Basis to Judge	(0)	58	16.02%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
362/3000 (12.07%)	4.46	0.70			

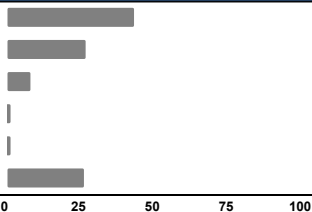
1 - Student Services SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Transcript evaluation

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Satisfied	(5)	120	33.24%		4.28
Satisfied	(4)	96	26.59%		
Neutral	(3)	37	10.25%		
Dissatisfied	(2)	5	1.39%		
Very Dissatisfied	(1)	0	0.00%		
No Basis to Judge	(0)	103	28.53%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
361/3000 (12.03%)	4.28	0.78			

1 - Student Services SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Testing Center

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Satisfied	(5)	149	41.16%		4.41
Satisfied	(4)	92	25.41%		
Neutral	(3)	27	7.46%		
Dissatisfied	(2)	2	0.55%		
Very Dissatisfied	(1)	2	0.55%		
No Basis to Judge	(0)	90	24.86%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
362/3000 (12.07%)	4.41	0.76			

Carroll Community College

2025 Student Satisfaction Survey

1 - Student Services SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Dedicated academic advisor

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Satisfied	(5)	157	43.98%		4.23
Satisfied	(4)	93	26.05%		
Neutral	(3)	40	11.20%		
Dissatisfied	(2)	15	4.20%		
Very Dissatisfied	(1)	5	1.40%		
No Basis to Judge	(0)	47	13.17%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
357/3000 (11.9%)	4.23	0.96			

1 - Student Services SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Financial aid services

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Satisfied	(5)	138	38.12%		4.32
Satisfied	(4)	72	19.89%		
Neutral	(3)	37	10.22%		
Dissatisfied	(2)	9	2.49%		
Very Dissatisfied	(1)	0	0.00%		
No Basis to Judge	(0)	106	29.28%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
362/3000 (12.07%)	4.32	0.85			

1 - Student Services SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Disability support

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Satisfied	(5)	88	24.31%		4.22
Satisfied	(4)	38	10.50%		
Neutral	(3)	39	10.77%		
Dissatisfied	(2)	4	1.10%		
Very Dissatisfied	(1)	1	0.28%		
No Basis to Judge	(0)	192	53.04%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
362/3000 (12.07%)	4.22	0.92			

Carroll Community College

2025 Student Satisfaction Survey

1 - Student Services SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Student Care and Integrity

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Satisfied	(5)	138	38.33%		4.32
Satisfied	(4)	105	29.17%		
Neutral	(3)	38	10.56%		
Dissatisfied	(2)	1	0.28%		
Very Dissatisfied	(1)	2	0.56%		
No Basis to Judge	(0)	76	21.11%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
360/3000 (12%)	4.32	0.77			

1 - Student Services SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Records Office

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Satisfied	(5)	102	28.33%		4.26
Satisfied	(4)	61	16.94%		
Neutral	(3)	41	11.39%		
Dissatisfied	(2)	2	0.56%		
Very Dissatisfied	(1)	1	0.28%		
No Basis to Judge	(0)	153	42.50%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
360/3000 (12%)	4.26	0.84			

1 - Student Services SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Tutoring

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Satisfied	(5)	150	41.67%		4.47
Satisfied	(4)	74	20.56%		
Neutral	(3)	26	7.22%		
Dissatisfied	(2)	3	0.83%		
Very Dissatisfied	(1)	0	0.00%		
No Basis to Judge	(0)	107	29.72%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
360/3000 (12%)	4.47	0.73			

Carroll Community College

2025 Student Satisfaction Survey

1 - Student Services SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Course instructors' office hours/student hours

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Satisfied	(5)	169	46.81%		4.34
Satisfied	(4)	115	31.86%		
Neutral	(3)	38	10.53%		
Dissatisfied	(2)	6	1.66%		
Very Dissatisfied	(1)	2	0.55%		
No Basis to Judge	(0)	31	8.59%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
361/3000 (12.03%)	4.34	0.80			

1 - Student Services SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Online Learning/Canvas support services

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Satisfied	(5)	167	46.13%		4.33
Satisfied	(4)	121	33.43%		
Neutral	(3)	32	8.84%		
Dissatisfied	(2)	12	3.31%		
Very Dissatisfied	(1)	0	0.00%		
No Basis to Judge	(0)	30	8.29%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
362/3000 (12.07%)	4.33	0.80			

1 - Student Services SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Library

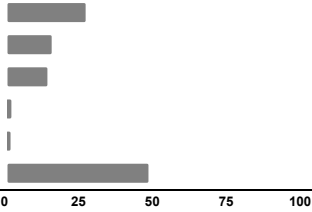
Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Satisfied	(5)	224	61.88%		4.62
Satisfied	(4)	77	21.27%		
Neutral	(3)	22	6.08%		
Dissatisfied	(2)	1	0.28%		
Very Dissatisfied	(1)	0	0.00%		
No Basis to Judge	(0)	38	10.50%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
362/3000 (12.07%)	4.62	0.63			

Carroll Community College

2025 Student Satisfaction Survey

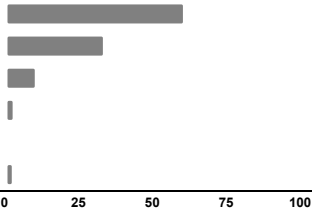
1 - Student Services SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Career counseling

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Satisfied	(5)	92	25.41%		4.17
Satisfied	(4)	52	14.36%		
Neutral	(3)	47	12.98%		
Dissatisfied	(2)	3	0.83%		
Very Dissatisfied	(1)	2	0.55%		
No Basis to Judge	(0)	166	45.86%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
362/3000 (12.07%)	4.17	0.92			

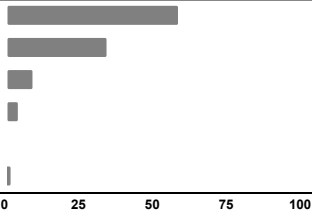
2 - Campus Services SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

College website (carrollcc.edu)

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Satisfied	(5)	206	57.06%		4.46
Satisfied	(4)	112	31.02%		
Neutral	(3)	32	8.86%		
Dissatisfied	(2)	6	1.66%		
Very Dissatisfied	(1)	0	0.00%		
No Basis to Judge	(0)	5	1.39%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
361/3000 (12.03%)	4.46	0.73			

2 - Campus Services SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Lynx Portal

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Satisfied	(5)	198	55.46%		4.40
Satisfied	(4)	115	32.21%		
Neutral	(3)	29	8.12%		
Dissatisfied	(2)	12	3.36%		
Very Dissatisfied	(1)	1	0.28%		
No Basis to Judge	(0)	2	0.56%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
357/3000 (11.9%)	4.40	0.80			

Carroll Community College

2025 Student Satisfaction Survey

2 - Campus Services Satisfaction Please indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

College social media sites (Instagram, Facebook, TikTok, etc.)

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Satisfied	(5)	111	30.83%		4.17
Satisfied	(4)	63	17.50%		
Neutral	(3)	52	14.44%		
Dissatisfied	(2)	8	2.22%		
Very Dissatisfied	(1)	1	0.28%		
No Basis to Judge	(0)	125	34.72%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
360/3000 (12%)	4.17	0.92			

2 - Campus Services Satisfaction Please indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

College publications (brochures, mailers, etc.)

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Satisfied	(5)	116	32.22%		4.13
Satisfied	(4)	78	21.67%		
Neutral	(3)	75	20.83%		
Dissatisfied	(2)	2	0.56%		
Very Dissatisfied	(1)	1	0.28%		
No Basis to Judge	(0)	88	24.44%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
360/3000 (12%)	4.13	0.87			

2 - Campus Services Satisfaction Please indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Wireless internet access

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Satisfied	(5)	172	47.65%		4.33
Satisfied	(4)	108	29.92%		
Neutral	(3)	39	10.80%		
Dissatisfied	(2)	9	2.49%		
Very Dissatisfied	(1)	2	0.55%		
No Basis to Judge	(0)	31	8.59%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
361/3000 (12.03%)	4.33	0.83			

Carroll Community College

2025 Student Satisfaction Survey

2 - Campus Services Satisfaction Please indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

IT support/Help Desk

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Satisfied	(5)	122	33.98%		4.36
Satisfied	(4)	73	20.33%		
Neutral	(3)	29	8.08%		
Dissatisfied	(2)	5	1.39%		
Very Dissatisfied	(1)	0	0.00%		
No Basis to Judge	(0)	130	36.21%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
359/3000 (11.97%)	4.36	0.79			

2 - Campus Services Satisfaction Please indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Bookstore: Prices

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Satisfied	(5)	59	16.43%		3.17
Satisfied	(4)	58	16.16%		
Neutral	(3)	102	28.41%		
Dissatisfied	(2)	71	19.78%		
Very Dissatisfied	(1)	26	7.24%		
No Basis to Judge	(0)	43	11.98%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
359/3000 (11.97%)	3.17	1.21			

2 - Campus Services Satisfaction Please indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Bookstore: Service

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Satisfied	(5)	128	35.85%		4.08
Satisfied	(4)	110	30.81%		
Neutral	(3)	64	17.93%		
Dissatisfied	(2)	10	2.80%		
Very Dissatisfied	(1)	6	1.68%		
No Basis to Judge	(0)	39	10.92%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
357/3000 (11.9%)	4.08	0.95			

Carroll Community College

2025 Student Satisfaction Survey

2 - Campus Services Satisfaction Please indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Cafeteria: Selection

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Satisfied	(5)	89	24.65%		
Satisfied	(4)	70	19.39%		
Neutral	(3)	60	16.62%		
Dissatisfied	(2)	20	5.54%		
Very Dissatisfied	(1)	8	2.22%		
No Basis to Judge	(0)	114	31.58%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
361/3000 (12.03%)	3.86	1.10			

2 - Campus Services Satisfaction Please indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Cafeteria: Prices

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Satisfied	(5)	63	17.55%		
Satisfied	(4)	64	17.83%		
Neutral	(3)	67	18.66%		
Dissatisfied	(2)	36	10.03%		
Very Dissatisfied	(1)	15	4.18%		
No Basis to Judge	(0)	114	31.75%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
359/3000 (11.97%)	3.51	1.20			

2 - Campus Services Satisfaction Please indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Cafeteria: Hours

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Satisfied	(5)	60	16.81%		
Satisfied	(4)	51	14.29%		
Neutral	(3)	63	17.65%		
Dissatisfied	(2)	59	16.53%		
Very Dissatisfied	(1)	19	5.32%		
No Basis to Judge	(0)	105	29.41%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
357/3000 (11.9%)	3.29	1.27			

Carroll Community College

2025 Student Satisfaction Survey

2 - Campus Services Satisfaction Please indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Vending Machine: Selection

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Satisfied	(5)	82	22.78%		
Satisfied	(4)	93	25.83%		
Neutral	(3)	57	15.83%		
Dissatisfied	(2)	22	6.11%		
Very Dissatisfied	(1)	13	3.61%		
No Basis to Judge	(0)	93	25.83%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
360/3000 (12%)	3.78	1.12			

2 - Campus Services Satisfaction Please indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Vending Machine: Prices

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Satisfied	(5)	61	16.99%		
Satisfied	(4)	64	17.83%		
Neutral	(3)	78	21.73%		
Dissatisfied	(2)	38	10.58%		
Very Dissatisfied	(1)	25	6.96%		
No Basis to Judge	(0)	93	25.91%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
359/3000 (11.97%)	3.37	1.24			

3 - Student Life Satisfaction Please indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Student activities and events

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Satisfied	(5)	129	35.93%		
Satisfied	(4)	110	30.64%		
Neutral	(3)	33	9.19%		
Dissatisfied	(2)	5	1.39%		
Very Dissatisfied	(1)	1	0.28%		
No Basis to Judge	(0)	81	22.56%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
359/3000 (11.97%)	4.30	0.77			

Carroll Community College

2025 Student Satisfaction Survey

3 - Student Life Satisfaction Please indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Student clubs and organizations

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Satisfied	(5)	124	34.93%		4.33
Satisfied	(4)	74	20.85%		
Neutral	(3)	31	8.73%		
Dissatisfied	(2)	5	1.41%		
Very Dissatisfied	(1)	2	0.56%		
No Basis to Judge	(0)	119	33.52%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
355/3000 (11.83%)	4.33	0.85			

3 - Student Life Satisfaction Please indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Out-of-class learning experiences (cultural activities, presentations, field trips)

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Satisfied	(5)	114	31.84%		4.31
Satisfied	(4)	63	17.60%		
Neutral	(3)	31	8.66%		
Dissatisfied	(2)	7	1.96%		
Very Dissatisfied	(1)	1	0.28%		
No Basis to Judge	(0)	142	39.66%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
358/3000 (11.93%)	4.31	0.87			

3 - Student Life Satisfaction Please indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Athletics

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Satisfied	(5)	68	19.10%		4.15
Satisfied	(4)	29	8.15%		
Neutral	(3)	29	8.15%		
Dissatisfied	(2)	5	1.40%		
Very Dissatisfied	(1)	3	0.84%		
No Basis to Judge	(0)	222	62.36%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
356/3000 (11.87%)	4.15	1.03			

Carroll Community College

2025 Student Satisfaction Survey

3 - Student Life Satisfaction Please indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Wellness and Well-being activities (Therapy dogs, wellness workshops, Wellbeing Wednesday...)

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Satisfied	(5)	92	25.70%		4.25
Satisfied	(4)	51	14.25%		
Neutral	(3)	35	9.78%		
Dissatisfied	(2)	4	1.12%		
Very Dissatisfied	(1)	1	0.28%		
No Basis to Judge	(0)	175	48.88%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
358/3000 (11.93%)	4.25	0.88			

4 - Course & Campus Satisfaction Please indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Availability of courses you want

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Satisfied	(5)	139	38.72%		4.11
Satisfied	(4)	142	39.55%		
Neutral	(3)	45	12.53%		
Dissatisfied	(2)	23	6.41%		
Very Dissatisfied	(1)	3	0.84%		
No Basis to Judge	(0)	7	1.95%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
359/3000 (11.97%)	4.11	0.92			

4 - Course & Campus Satisfaction Please indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Availability of courses you want at the times you prefer

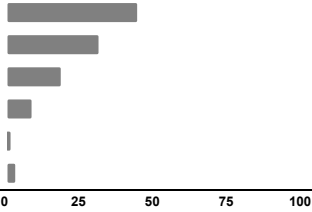
Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Satisfied	(5)	122	34.08%		3.86
Satisfied	(4)	108	30.17%		
Neutral	(3)	71	19.83%		
Dissatisfied	(2)	42	11.73%		
Very Dissatisfied	(1)	5	1.40%		
No Basis to Judge	(0)	10	2.79%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
358/3000 (11.93%)	3.86	1.07			

Carroll Community College

2025 Student Satisfaction Survey

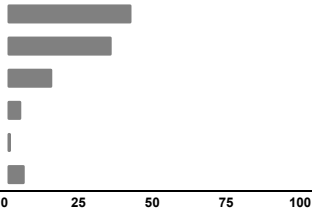
4 - Course & Campus SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Availability of courses you want in the format you prefer (online, face-to-face, hybrid)

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Satisfied	(5)	151	42.18%		4.08
Satisfied	(4)	106	29.61%		
Neutral	(3)	62	17.32%		
Dissatisfied	(2)	28	7.82%		
Very Dissatisfied	(1)	2	0.56%		
No Basis to Judge	(0)	9	2.51%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
358/3000 (11.93%)	4.08	0.99			

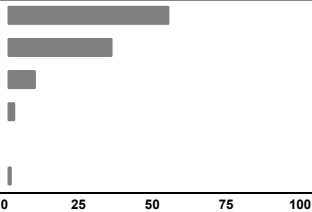
4 - Course & Campus SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Available programs of study

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Satisfied	(5)	144	40.34%		4.14
Satisfied	(4)	121	33.89%		
Neutral	(3)	52	14.57%		
Dissatisfied	(2)	16	4.48%		
Very Dissatisfied	(1)	4	1.12%		
No Basis to Judge	(0)	20	5.60%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
357/3000 (11.9%)	4.14	0.93			

4 - Course & Campus SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Course web pages (Canvas)

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Satisfied	(5)	188	52.66%		4.39
Satisfied	(4)	122	34.17%		
Neutral	(3)	33	9.24%		
Dissatisfied	(2)	9	2.52%		
Very Dissatisfied	(1)	0	0.00%		
No Basis to Judge	(0)	5	1.40%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
357/3000 (11.9%)	4.39	0.76			

Carroll Community College

2025 Student Satisfaction Survey

4 - Course & Campus SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Registration process

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Satisfied	(5)	172	48.18%		4.34
Satisfied	(4)	133	37.25%		
Neutral	(3)	40	11.20%		
Dissatisfied	(2)	1	0.28%		
Very Dissatisfied	(1)	4	1.12%		
No Basis to Judge	(0)	7	1.96%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
357/3000 (11.9%)	4.34	0.78			

4 - Course & Campus SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Tuition and fee payment procedures

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Satisfied	(5)	122	34.17%		4.15
Satisfied	(4)	126	35.29%		
Neutral	(3)	61	17.09%		
Dissatisfied	(2)	6	1.68%		
Very Dissatisfied	(1)	1	0.28%		
No Basis to Judge	(0)	41	11.48%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
357/3000 (11.9%)	4.15	0.82			

4 - Course & Campus SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Cost of attending Carroll Community College

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Satisfied	(5)	120	33.43%		3.95
Satisfied	(4)	101	28.13%		
Neutral	(3)	67	18.66%		
Dissatisfied	(2)	22	6.13%		
Very Dissatisfied	(1)	8	2.23%		
No Basis to Judge	(0)	41	11.42%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
359/3000 (11.97%)	3.95	1.05			

Carroll Community College

2025 Student Satisfaction Survey

4 - Course & Campus SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Quality of instruction

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Satisfied	(5)	161	45.22%		4.19
Satisfied	(4)	119	33.43%		
Neutral	(3)	48	13.48%		
Dissatisfied	(2)	12	3.37%		
Very Dissatisfied	(1)	8	2.25%		
No Basis to Judge	(0)	8	2.25%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
356/3000 (11.87%)	4.19	0.96			

4 - Course & Campus SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Attitude of faculty toward students in class

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Satisfied	(5)	192	53.93%		4.33
Satisfied	(4)	102	28.65%		
Neutral	(3)	36	10.11%		
Dissatisfied	(2)	10	2.81%		
Very Dissatisfied	(1)	7	1.97%		
No Basis to Judge	(0)	9	2.53%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
356/3000 (11.87%)	4.33	0.92			

4 - Course & Campus SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Attitude of employees (other than faculty) toward students

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Satisfied	(5)	189	53.39%		4.45
Satisfied	(4)	104	29.38%		
Neutral	(3)	30	8.47%		
Dissatisfied	(2)	3	0.85%		
Very Dissatisfied	(1)	2	0.56%		
No Basis to Judge	(0)	26	7.34%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
354/3000 (11.8%)	4.45	0.75			

Carroll Community College

2025 Student Satisfaction Survey

4 - Course & Campus SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Campus buildings and maintenance

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Satisfied	(5)	204	57.30%		4.53
Satisfied	(4)	107	30.06%		
Neutral	(3)	20	5.62%		
Dissatisfied	(2)	2	0.56%		
Very Dissatisfied	(1)	1	0.28%		
No Basis to Judge	(0)	22	6.18%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
356/3000 (11.87%)	4.53	0.66			

4 - Course & Campus SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Campus exterior grounds and maintenance

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Satisfied	(5)	211	59.10%		4.56
Satisfied	(4)	103	28.85%		
Neutral	(3)	17	4.76%		
Dissatisfied	(2)	4	1.12%		
Very Dissatisfied	(1)	0	0.00%		
No Basis to Judge	(0)	22	6.16%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
357/3000 (11.9%)	4.56	0.65			

4 - Course & Campus SatisfactionPlease indicate your level of satisfaction with each student service below. If you have not had any experience with these areas, please select "No Basis to Judge":

Campus safety and security

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Satisfied	(5)	209	58.87%		4.58
Satisfied	(4)	102	28.73%		
Neutral	(3)	16	4.51%		
Dissatisfied	(2)	1	0.28%		
Very Dissatisfied	(1)	0	0.00%		
No Basis to Judge	(0)	27	7.61%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
355/3000 (11.83%)	4.58	0.60			

5 - Campus SafetyHow safe do you feel:

On campus parking lots

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Safe	(5)	197	55.03%		4.50
Safe	(4)	109	30.45%		
Neutral	(3)	26	7.26%		
Unsafe	(2)	2	0.56%		
Very Unsafe	(1)	0	0.00%		
No Basis to Judge	(0)	24	6.70%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
358/3000 (11.93%)	4.50	0.67			

Carroll Community College

2025 Student Satisfaction Survey

5 - Campus SafetyHow safe do you feel:

In campus buildings

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Safe	(5)	235	65.64%		4.66
Safe	(4)	88	24.58%		
Neutral	(3)	13	3.63%		
Unsafe	(2)	0	0.00%		
Very Unsafe	(1)	0	0.00%		
No Basis to Judge	(0)	22	6.15%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
358/3000 (11.93%)	4.66	0.55			

5 - Campus SafetyHow safe do you feel:

On campus in general

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Safe	(5)	219	61.17%		4.60
Safe	(4)	101	28.21%		
Neutral	(3)	17	4.75%		
Unsafe	(2)	0	0.00%		
Very Unsafe	(1)	0	0.00%		
No Basis to Judge	(0)	21	5.87%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
358/3000 (11.93%)	4.60	0.58			

6 - Climate and SuccessBased on your experiences at Carroll Community College, how much do you agree or disagree with each of the following statements?

The College provides the learning support necessary for me to succeed.

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Strongly Agree	(5)	209	58.87%		4.50
Agree	(4)	120	33.80%		
Neither Agree nor Disagree	(3)	22	6.20%		
Disagree	(2)	3	0.85%		
Strongly Disagree	(1)	1	0.28%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
355/3000 (11.83%)	4.50	0.68			

6 - Climate and SuccessBased on your experiences at Carroll Community College, how much do you agree or disagree with each of the following statements?

Carroll provides the financial support I need to afford my education.

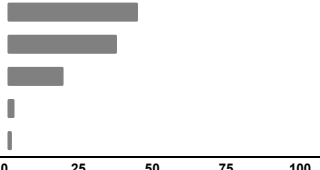
Response Option	Weight	Frequency	Percent	Percent Responses	Means
Strongly Agree	(5)	149	42.57%		4.03
Agree	(4)	95	27.14%		
Neither Agree nor Disagree	(3)	82	23.43%		
Disagree	(2)	15	4.29%		
Strongly Disagree	(1)	9	2.57%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
350/3000 (11.67%)	4.03	1.03			

Carroll Community College

2025 Student Satisfaction Survey

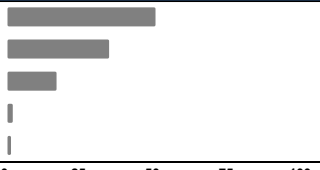
6 - Climate and SuccessBased on your experiences at Carroll Community College, how much do you agree or disagree with each of the following statements?

The College contributes to my understanding of diverse populations (people from different economic, social, and racial or ethnic backgrounds).

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Strongly Agree	(5)	149	42.45%		4.15
Agree	(4)	125	35.61%		
Neither Agree nor Disagree	(3)	64	18.23%		
Disagree	(2)	8	2.28%		
Strongly Disagree	(1)	5	1.42%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
351/3000 (11.7%)	4.15	0.90			

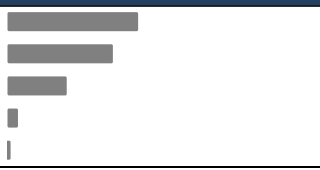
6 - Climate and SuccessBased on your experiences at Carroll Community College, how much do you agree or disagree with each of the following statements?

Carroll provides opportunities for collaboration between students of diverse backgrounds.

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Strongly Agree	(5)	169	48.15%		4.25
Agree	(4)	116	33.05%		
Neither Agree nor Disagree	(3)	56	15.95%		
Disagree	(2)	6	1.71%		
Strongly Disagree	(1)	4	1.14%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
351/3000 (11.7%)	4.25	0.87			

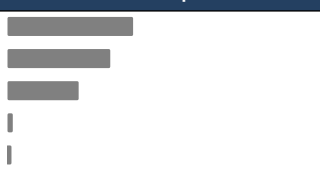
6 - Climate and SuccessBased on your experiences at Carroll Community College, how much do you agree or disagree with each of the following statements?

The College provides opportunities in the classroom to learn about multicultural perspectives and issues.

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Strongly Agree	(5)	150	42.49%		4.15
Agree	(4)	121	34.28%		
Neither Agree nor Disagree	(3)	68	19.26%		
Disagree	(2)	12	3.40%		
Strongly Disagree	(1)	2	0.57%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
353/3000 (11.77%)	4.15	0.89			

6 - Climate and SuccessBased on your experiences at Carroll Community College, how much do you agree or disagree with each of the following statements?

Carroll provides opportunities outside of class to learn about multicultural perspectives and issues.

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Strongly Agree	(5)	143	40.86%		4.12
Agree	(4)	117	33.43%		
Neither Agree nor Disagree	(3)	81	23.14%		
Disagree	(2)	6	1.71%		
Strongly Disagree	(1)	3	0.86%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
350/3000 (11.67%)	4.12	0.88			

Carroll Community College

2025 Student Satisfaction Survey

6 - Climate and SuccessBased on your experiences at Carroll Community College, how much do you agree or disagree with each of the following statements?

The College creates an atmosphere of inclusion for all members of the college community.

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Strongly Agree	(5)	191	54.26%		4.39
Agree	(4)	118	33.52%		
Neither Agree nor Disagree	(3)	36	10.23%		
Disagree	(2)	3	0.85%		
Strongly Disagree	(1)	4	1.14%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
352/3000 (11.73%)	4.39	0.79			

6 - Climate and SuccessBased on your experiences at Carroll Community College, how much do you agree or disagree with each of the following statements?

The College adequately prepares me to work in a diverse work environment.

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Strongly Agree	(5)	159	44.79%		4.19
Agree	(4)	122	34.37%		
Neither Agree nor Disagree	(3)	61	17.18%		
Disagree	(2)	10	2.82%		
Strongly Disagree	(1)	3	0.85%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
355/3000 (11.83%)	4.19	0.88			

7 - Inclusion and BelongingBased on your experiences at Carroll Community College, how much do you agree or disagree with each of the following statements?

Students at Carroll are generally open to and accepting of others who are different from them.

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Strongly Agree	(5)	166	46.76%		4.23
Agree	(4)	122	34.37%		
Neither Agree nor Disagree	(3)	54	15.21%		
Disagree	(2)	9	2.54%		
Strongly Disagree	(1)	4	1.13%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
355/3000 (11.83%)	4.23	0.88			

7 - Inclusion and BelongingBased on your experiences at Carroll Community College, how much do you agree or disagree with each of the following statements?

I socialize with many students who are from racial, ethnic, and/or economic backgrounds different from my own.

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Strongly Agree	(5)	159	45.17%		4.17
Agree	(4)	112	31.82%		
Neither Agree nor Disagree	(3)	66	18.75%		
Disagree	(2)	11	3.13%		
Strongly Disagree	(1)	4	1.14%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
352/3000 (11.73%)	4.17	0.92			

Carroll Community College

2025 Student Satisfaction Survey

7 - Inclusion and BelongingBased on your experiences at Carroll Community College, how much do you agree or disagree with each of the following statements?

I've been the object of negative stereotypes at Carroll (anywhere on campus or virtually).

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Strongly Agree	(5)	38	10.76%		2.22
Agree	(4)	25	7.08%		
Neither Agree nor Disagree	(3)	57	16.15%		
Disagree	(2)	90	25.50%		
Strongly Disagree	(1)	143	40.51%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
353/3000 (11.77%)	2.22	1.33			

7 - Inclusion and BelongingBased on your experiences at Carroll Community College, how much do you agree or disagree with each of the following statements?

I have experienced bias or discrimination at the College.

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Strongly Agree	(5)	35	9.97%		2.10
Agree	(4)	22	6.27%		
Neither Agree nor Disagree	(3)	46	13.11%		
Disagree	(2)	88	25.07%		
Strongly Disagree	(1)	160	45.58%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
351/3000 (11.7%)	2.10	1.32			

7 - Inclusion and BelongingBased on your experiences at Carroll Community College, how much do you agree or disagree with each of the following statements?

I have witnessed others experiencing bias or discrimination at the College.

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Strongly Agree	(5)	39	11.17%		2.22
Agree	(4)	22	6.30%		
Neither Agree nor Disagree	(3)	55	15.76%		
Disagree	(2)	93	26.65%		
Strongly Disagree	(1)	140	40.11%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
349/3000 (11.63%)	2.22	1.33			

7 - Inclusion and BelongingBased on your experiences at Carroll Community College, how much do you agree or disagree with each of the following statements?

I feel a sense of belonging at Carroll.

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Strongly Agree	(5)	138	39.54%		4.07
Agree	(4)	117	33.52%		
Neither Agree nor Disagree	(3)	80	22.92%		
Disagree	(2)	7	2.01%		
Strongly Disagree	(1)	7	2.01%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
349/3000 (11.63%)	4.07	0.94			

Carroll Community College

2025 Student Satisfaction Survey

8 - About how many hours do you spend in a typical 7-day week doing each of the following?

Preparing for class (studying, reading, writing, rehearsing, doing homework)

Response Option	Weight	Frequency	Percent	Percent Responses	Means
0	(1)	2	0.56%		3.23
1-5	(2)	105	29.49%		
6-10	(3)	124	34.83%		
11-20	(4)	81	22.75%		
21-30	(5)	23	6.46%		
30+	(6)	21	5.90%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
356/3000 (11.87%)	3.23	1.13			

8 - About how many hours do you spend in a typical 7-day week doing each of the following?

Working for pay

Response Option	Weight	Frequency	Percent	Percent Responses	Means
0	(1)	100	28.33%		3.48
1-5	(2)	23	6.52%		
6-10	(3)	33	9.35%		
11-20	(4)	75	21.25%		
21-30	(5)	50	14.16%		
30+	(6)	72	20.40%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
353/3000 (11.77%)	3.48	1.90			

8 - About how many hours do you spend in a typical 7-day week doing each of the following?

Attending campus events and activities

Response Option	Weight	Frequency	Percent	Percent Responses	Means
0	(1)	167	47.71%		1.66
1-5	(2)	151	43.14%		
6-10	(3)	21	6.00%		
11-20	(4)	7	2.00%		
21-30	(5)	4	1.14%		
30+	(6)	0	0.00%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
350/3000 (11.67%)	1.66	0.78			

Carroll Community College

2025 Student Satisfaction Survey

9 - What kinds of support do you think you need to succeed in college? (select all that apply)

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Assistance with writing	(1)	111	33.94%		
Assistance with technology or software	(2)	57	17.43%		
Tutoring	(3)	171	52.29%		
Financial aid or loans	(4)	196	59.94%		
Scholarships	(5)	234	71.56%		
Mental health	(6)	120	36.70%		
Academic advising	(7)	181	55.35%		
Individual time with instructors	(8)	109	33.33%		
Career planning	(9)	151	46.18%		
Internships	(10)	147	44.95%		
Help with book costs	(11)	131	40.06%		
Transfer requirements of 4-year school	(12)	145	44.34%		
Child care	(13)	25	7.65%		
				0 25 50 75 100	
Response Rate	327/3000 (10.9%)				

10 - Did you seriously consider attending another college or university before deciding to attend Carroll?

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Yes	(1)	120	35.61%		1.64
No	(2)	217	64.39%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
337/3000 (11.23%)	1.64	0.48			

11 - Please indicate your primary goals in attending Carroll (select all that apply)

Response Option	Weight	Frequency	Percent	Percent Responses	Means
To earn college credits while completing high school	(1)	100	28.33%		
To take courses to transfer to a four-year college/university	(2)	215	60.91%		
To obtain an Associate degree	(3)	248	70.25%		
To obtain a certificate	(4)	37	10.48%		
To complete a vocational/technical program	(5)	8	2.27%		
To obtain or maintain a professional certification	(6)	30	8.50%		
To take a few job-related or job-required courses	(7)	39	11.05%		
To take a few courses for self-improvement	(8)	51	14.45%		
To meet people/socialize	(9)	91	25.78%		
To prepare for my first career	(10)	136	38.53%		
To prepare for a career change	(11)	47	13.31%		
No definite purpose in mind	(12)	14	3.97%		
				0 25 50 75 100	
Response Rate	353/3000 (11.77%)				

Carroll Community College

2025 Student Satisfaction Survey

12 - Please indicate the major reason(s) you chose to attend Carroll (select all that apply)

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Family, co-workers, or friends attend(ed)	(1)	111	31.99%		
Location near your home or job	(2)	282	81.27%		
Small classes, personal attention from faculty	(3)	131	37.75%		
Value: relatively low tuition or cost of attending	(4)	207	59.65%		
Program or course offerings	(5)	145	41.79%		
Convenient class meeting times	(6)	109	31.41%		
Ability to take courses online	(7)	142	40.92%		
Recommendation of high school counselor	(8)	63	18.16%		
Recommendation of high school teacher	(9)	44	12.68%		
No SAT or ACT admissions score requirement	(10)	58	16.71%		
Financial aid/scholarship	(11)	117	33.72%		
Small campus atmosphere	(12)	94	27.09%		
Up-to-date technology, wireless campus	(13)	40	11.53%		
Availability of tutors, academic support services	(14)	69	19.88%		
Quality of education	(15)	119	34.29%		
Credits transfer to four-year schools	(16)	165	47.55%		
Student clubs, activities, or athletics	(17)	39	11.24%		
				0 25 50 75 100	
Response Rate		347/3000 (11.57%)			

13 - Would you recommend Carroll to others?

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Definitely Yes	(5)	244	70.32%		4.65
Probably Yes	(4)	88	25.36%		
Undecided/Not sure	(3)	10	2.88%		
Probably No	(2)	5	1.44%		
Definitely No	(1)	0	0.00%		
				0 25 50 75 100	Question
Response Rate		Mean	STD		
347/3000 (11.57%)		4.65	0.61		

14 - Have you earned any credentials or degrees from institutions other than Carroll Community College? (select all that apply)

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Current high school student	(1)	73	20.86%		
High school diploma / GED	(2)	231	66.00%		
Credit certificate	(3)	25	7.14%		
Associate degree	(4)	12	3.43%		
Bachelor's degree	(5)	12	3.43%		
Graduate degree	(6)	4	1.14%		
Industry certification	(7)	16	4.57%		
Professional license	(8)	26	7.43%		
Non-credit training program certificate	(9)	23	6.57%		
Have not earned other credentials or degrees	(10)	29	8.29%		
				0 25 50 75 100	
Response Rate		350/3000 (11.67%)			

Carroll Community College

2025 Student Satisfaction Survey

15 - What is the highest level of education obtained by your first parent or primary guardian?

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Not a high school graduate	(1)	23	6.65%		3.94
High school diploma or GED	(2)	83	23.99%		
Some college, did not complete degree	(3)	52	15.03%		
Associate degree	(4)	36	10.40%		
Bachelor's degree	(5)	76	21.97%		
Master's degree/1st Professional	(6)	53	15.32%		
Doctorate degree	(7)	7	2.02%		
Unknown	(8)	16	4.62%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
346/3000 (11.53%)	3.94	1.86			

16 - What is the highest level of education obtained by your second parent or primary guardian?

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Not a high school graduate	(1)	26	7.56%		3.92
High school diploma or GED	(2)	101	29.36%		
Some college, did not complete degree	(3)	43	12.50%		
Associate degree	(4)	29	8.43%		
Bachelor's degree	(5)	68	19.77%		
Master's degree/1st Professional	(6)	38	11.05%		
Doctorate degree	(7)	3	0.87%		
Unknown	(8)	36	10.47%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
344/3000 (11.47%)	3.92	2.09			

17 - How many semesters, including this semester and summer/winter sessions, have you attended Carroll?

Response Option	Weight	Frequency	Percent	Percent Responses	Means
1-2	(1)	123	35.24%		1.95
3-4	(2)	122	34.96%		
5 or more	(3)	104	29.80%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
349/3000 (11.63%)	1.95	0.81			

18 - What format do you prefer for courses?

Response Option	Weight	Frequency	Percent	Percent Responses	Means
In Person (face-to-face)	(1)	182	52.45%		1.78
Online	(2)	91	26.22%		
Hybrid	(3)	42	12.10%		
No preference	(4)	32	9.22%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
347/3000 (11.57%)	1.78	0.98			

Carroll Community College

2025 Student Satisfaction Survey

19 - How many credits, including developmental courses, are you taking at Carroll this semester?

Response Option	Weight	Frequency	Percent	Percent Responses	Means
1-5	(1)	120	34.48%		1.92
6-11	(2)	137	39.37%		
12 credits or more	(3)	91	26.15%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
348/3000 (11.6%)	1.92	0.78			

20 - Do you qualify for a Pell Grant or subsidized student loan?

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Yes	(3)	99	28.53%		1.83
No	(2)	90	25.94%		
Don't Know	(1)	158	45.53%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
347/3000 (11.57%)	1.83	0.84			

21 - How old are you?

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Under 20 years	(1)	154	44.00%		1.97
20 – 24	(2)	96	27.43%		
25 – 39	(3)	60	17.14%		
40 – 59	(4)	37	10.57%		
60 or older	(5)	3	0.86%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
350/3000 (11.67%)	1.97	1.06			

22 - What is your gender?

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Male	(1)	96	27.59%		
Female	(2)	238	68.39%		
Prefer not to answer	(3)	14	4.02%		
				0 25 50 75 100	
Response Rate	Mean	STD			
348/3000 (11.6%)					

23 - What is your race/ethnicity identity? (select all that apply)

Response Option	Weight	Frequency	Percent	Percent Responses	Means
White/Caucasian	(1)	287	82.71%		
Black/African American	(2)	29	8.36%		
Hispanic	(3)	29	8.36%		
Asian (including heritage from the Indian subcontinent)	(4)	28	8.07%		
American Indian, Alaska Native, Native Hawaiian or Pacific Islander	(5)	7	2.02%		
Other	(6)	6	1.73%		
				0 25 50 75 100	
Response Rate	347/3000 (11.57%)				

Carroll Community College
2025 Student Satisfaction Survey

24 - Do you communicate in a language other than English at home?						
Response Option		Weight	Frequency	Percent	Percent Responses	Means
Yes		(1)	53	15.45%		1.85
No		(2)	290	84.55%		
					0255075100	Question
Response Rate		Mean	STD			
343/3000 (11.43%)		1.85	0.36			